The CAD Manager Wishlist
The 2020 Hindsight Edition

Frank Mayfield

Design Technology Consultant | @TheMadCadr

About the speaker

Frank Mayfield

Design Technology Consultant, Tulsa OK.

Frank Mayfield is a Design Technology Consultant based in Tulsa, Oklahoma. He specializes in CAD Management for various AEC clients, along with providing customization and online training.

Frank is an Autodesk Expert Elite member, a Certified Professional, and a member of numerous Autodesk Community panels and groups. He currently serves as the Vice President on the Board of Directors for AUGI, Inc. and is the author of the recurring "Tuesday Tips with Frank" feature on the official AutoCAD Blog.

⭐ Special Guest Star

Christie McAllister

DPE XD Research Manager - Autodesk

Christie is the UX Research Manager for the Digital Platform Experience Group at Autodesk. She leads a team of UX researchers who cover initiatives ranging from the Autodesk Account portal to the Knowledge Network to the e-store to getting help and support.

She also leads the research engagements at Autodesk University for all of Autodesk's diverse teams. She has a deep background as a multi-method researcher with a strong interest in customer-centered design and strategy.

Session Moderator

Jisell Howe, Sr. BPM Platform Integration Mgr. – ENGWorks

Jisell Howe is the Senior BPM Platform Integration Manager at ENGworks Global. She has a background in CAD management and new product development projects as they relate to the creation of building product manufacturer BIM content.

She is a regular speaker at conferences such as Midwest University and occasionally Autodesk University, along with multiple appearances on industry podcasts and in articles published in AUGIWorld Magazine.

Who are you?

TARGET AUDIENCE:

CAD Managers and advanced users with CAD Management duties.

"The bottom line is that I bridge gaps. I coordinate a lot of moving parts. I come up with creative solutions. I create connections and thrive on "aha!" moments. But most of all, I never stop learning, and I share what I learn. My title doesn't define it, but my actions do."

Who are you?

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"I've never met anyone with this sort of title that does exactly what I've done."
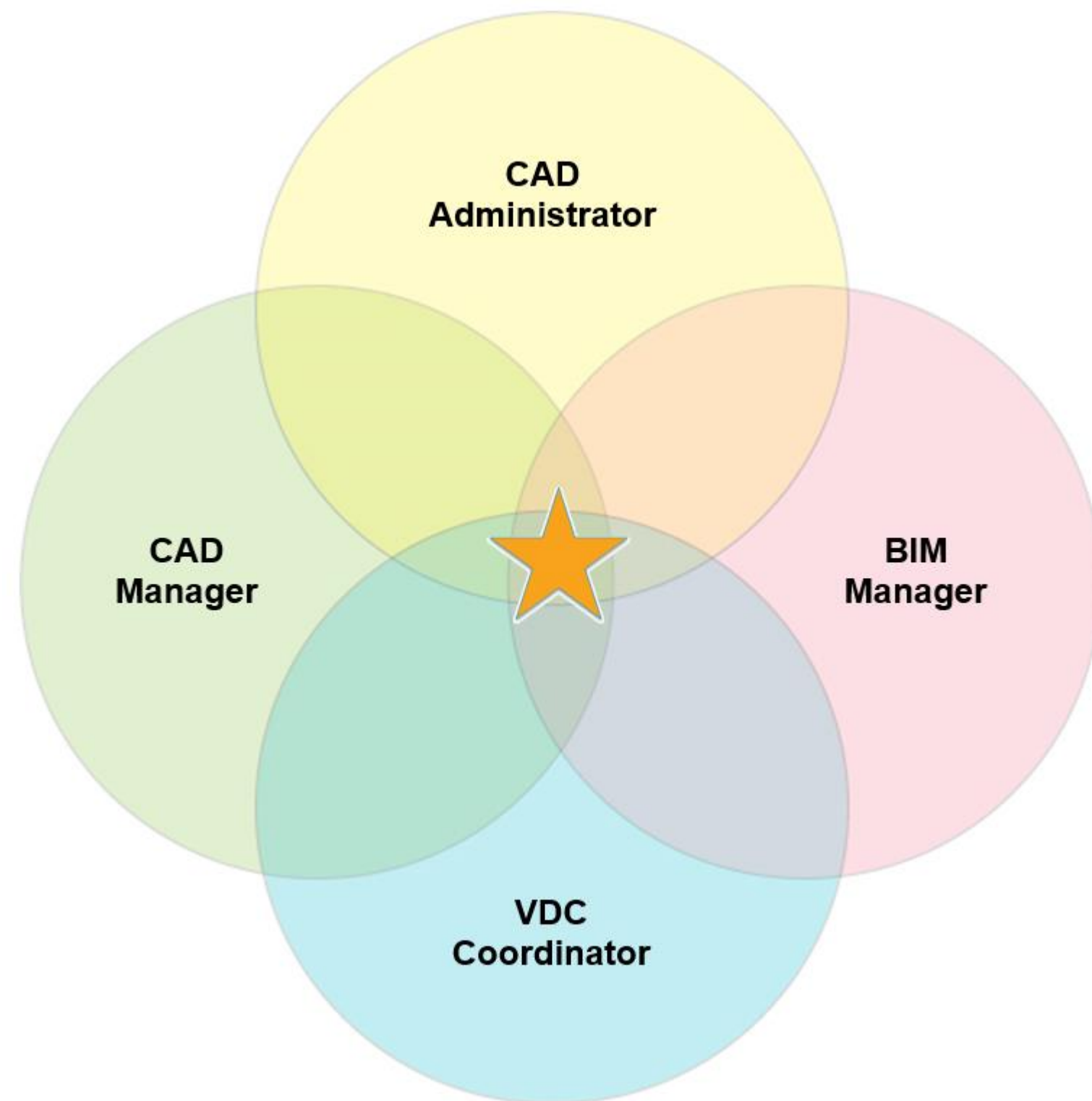
"No two CAD Managers are alike, yet we're bonded by our service. For us, this line of work really isn't a job, but more of a mission"

Who are you?

TARGET AUDIENCE:

CAD Managers and advanced users with CAD Management duties.

Topics

- **WORK FROM HOME**

Laptops

Take Computers Home

RDC Back to Office

User's Home Computer

AutoCAD Web / Mobile

Virtual Desktop (VDI)

- **LICENSING / INSTALLATION / ACTIVATION**

Single User Sign In

Home ISP Bandwidth

Updates / Hotfixes etc.

Network License

How to Connect Virtually?

VPN

- **USER MANAGEMENT**

Day to Day Interaction

Blocks / Families etc.

Remote Software

Standard Details

Standards

Training

- **FILE ACCESS**

Cloud Services

Virtual Servers

VPN

RDC Back to Office

Sneaker Net to Home

Reference Pathing

- **COLLABORATION**

Autodesk 360 Solution

Other (Box, Dropbox..)

Email

Meetings and Comms

Zoom / Skype

Slack / Teams

- **HOW COULD AUTODESK HELP YOU?**

What didn't work?

What did work?

What could be done in the future?

AUTODESK