

# Walk-in Slide: AU 2014 Social Media Feed

1. Click on the link below, this will open your web browser

<http://aucache.autodesk.com/social/visualization.html>

2. Use “Extended Display” to project the website on screen if you plan to work on your computer. Use “Duplicate” to display same image on screen and computer.

# Extending Virtual Design and Construction to Support Total Cost of Ownership

Andrew Arnold, Ph.D.

Director, DPR Consulting, DPR Construction

[@JAndrewArnold](https://twitter.com/JAndrewArnold)

Bruce Mace

Director UCSF Medical Center Facilities Management

# Class summary

- Overview
- UCSF Medical Center Healthcare System
- BIM for FM at Mission Bay
- Lessons learned and vision for future

# Key learning objectives

- At the end of this class, you will be able to:
  - Understand how O&M can evolve the practice for enterprises
  - Understand the business case for BIM in lowering total cost of ownership
  - Understand virtual design and construction principles, and their extension for O&M
  - Understand the importance of early involvement by the owner's operations and maintenance team in capital projects



# DPR OFFICES

18

LOCATIONS

1,500

FULL-TIME STAFF

1,400

CRAFT EMPLOYEES

REDWOOD CITY, CA - HQ



The map displays the United States with 18 blue dots representing DPR office locations. A callout box labeled 'REDWOOD CITY, CA - HQ' points to the headquarters location in California. Other locations are distributed across the country, including the West Coast, the central US, and the East Coast.



# Overview, DPR Core Markets







# Where BIM for FM is headed in the near and long term



# PERCEIVED VALUE BY OWNERS

## BIM for facility management and operations

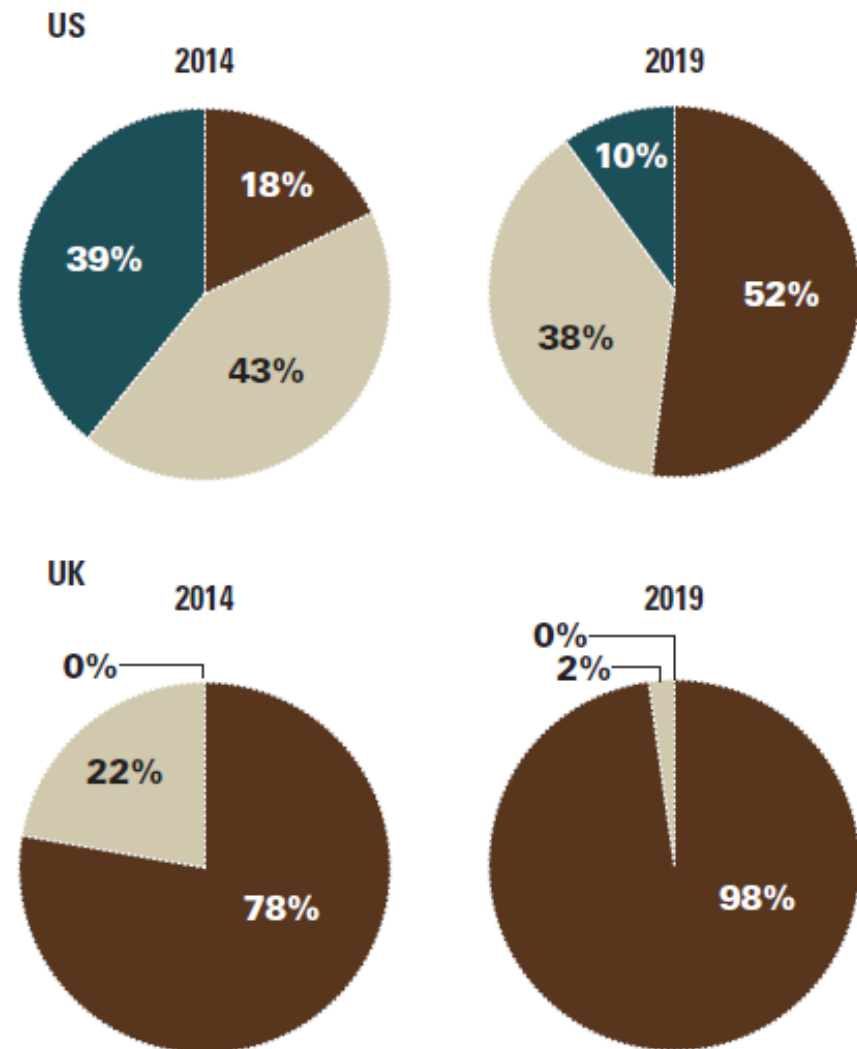
- Complete and accurate data, linked to graphics
- Eliminate double entry of information
- Capture real time performance data in model
- Scheduled maintenance integrated with model and work order systems
- Space management
- More accurate planning, scoping, and budgeting for alterations

McGraw Hill Construction, 2014

### Perceived Value by Owners of BIM for Facilities Management and Operations

Source: McGraw Hill Construction, 2014

■ High Value  
■ Moderate Value  
■ No Value

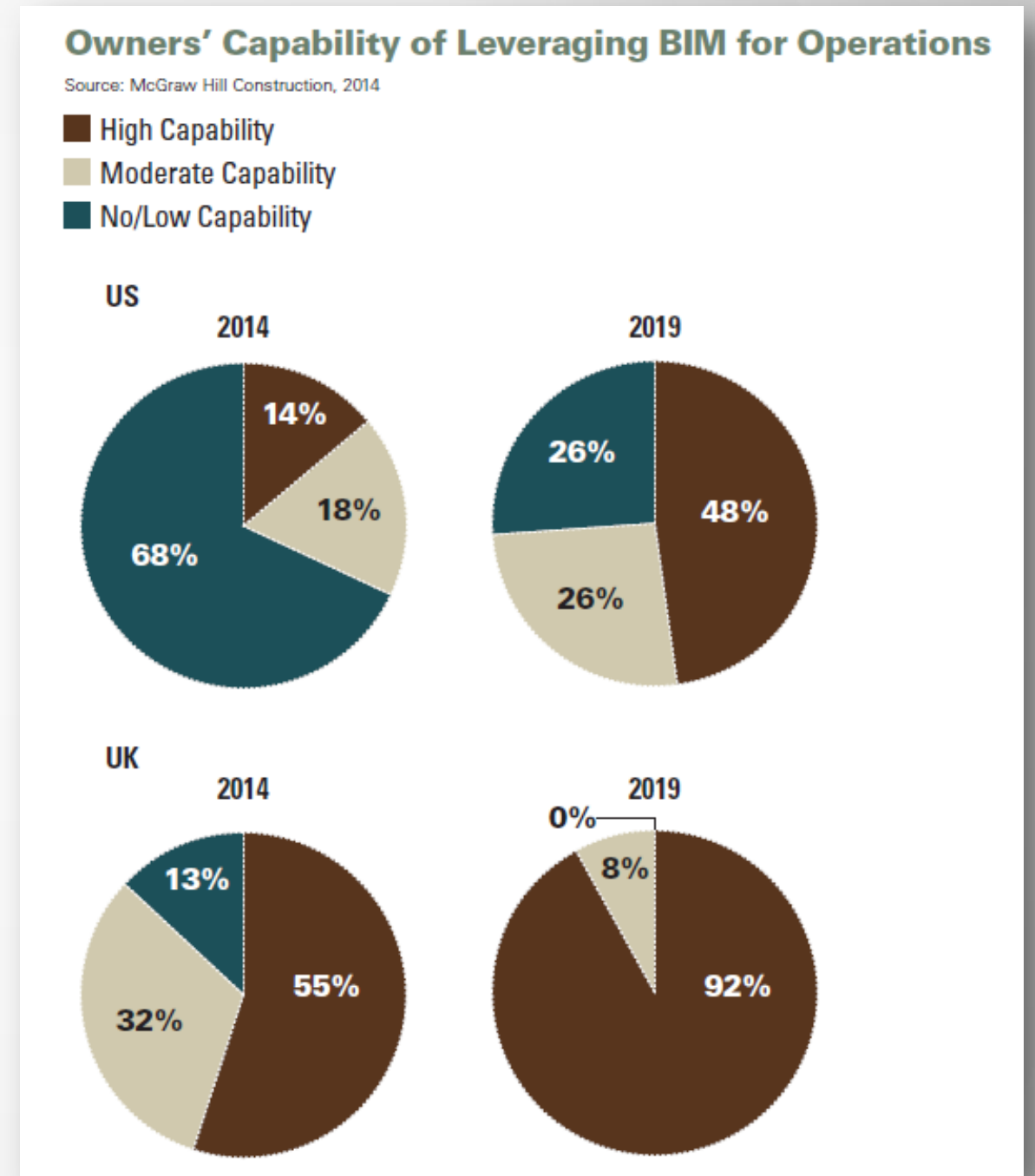


# OWNERS CAPABILITY OF LEVERAGING BIM

## BIM for facility management and operations

- 14% of US owners believe they have high capabilities now,
  - Growing to 48% within 5 years
- Large owners well positioned
- BIM-active owners are aware of the data that can be represented in models
- Government Initiatives e.g., Integrated Facilities Management Agencies (FED iFM) are driving interest

McGraw Hill Construction, 2014

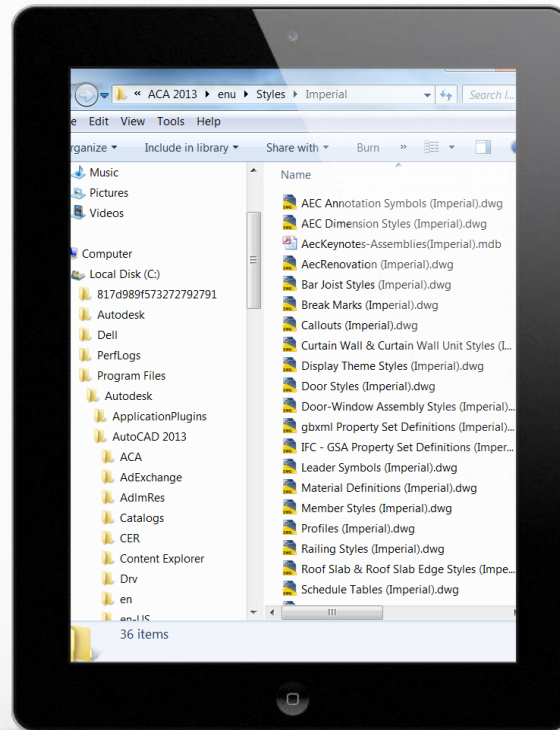


# INFORMATION MANAGEMENT

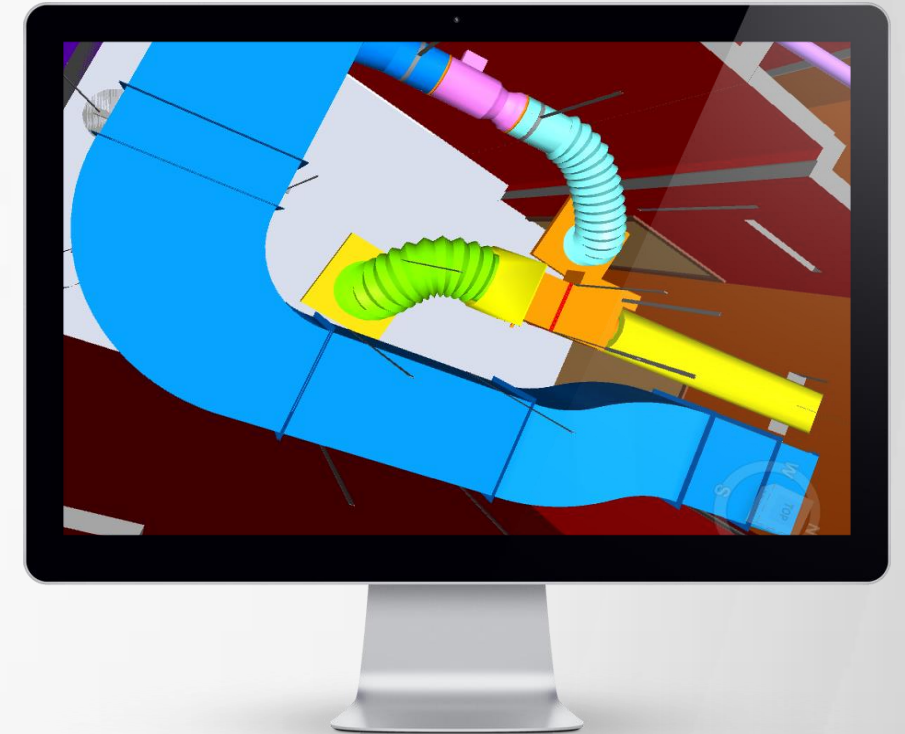
Increasing value and complexity



PAPER



DIGITAL FILES



ELEMENTS WITH DATA



# WHOLE LIFE MANAGEMENT

Comparative costs



**Energy**  
**+ - \$2/SQ FT**



**Facility  
Finance**  
**10x**



**People**  
**15x**

Steve Selkowitz, Windows and Envelope Materials Group  
Lawrence Berkeley National Laboratory



# ENERGY IS STILL A BIG NUMBER!

- \$898.4 billion construction value,  
North America, 2013
  - US Census Bureau
- Energy is 50% to 100% of construction cost
- Invest savings in occupant satisfaction

Steve Selkowitz, Windows and Envelope Materials Group  
Lawrence Berkeley National Laboratory

# MOVING TOWARD HIGH PERFORMANCE

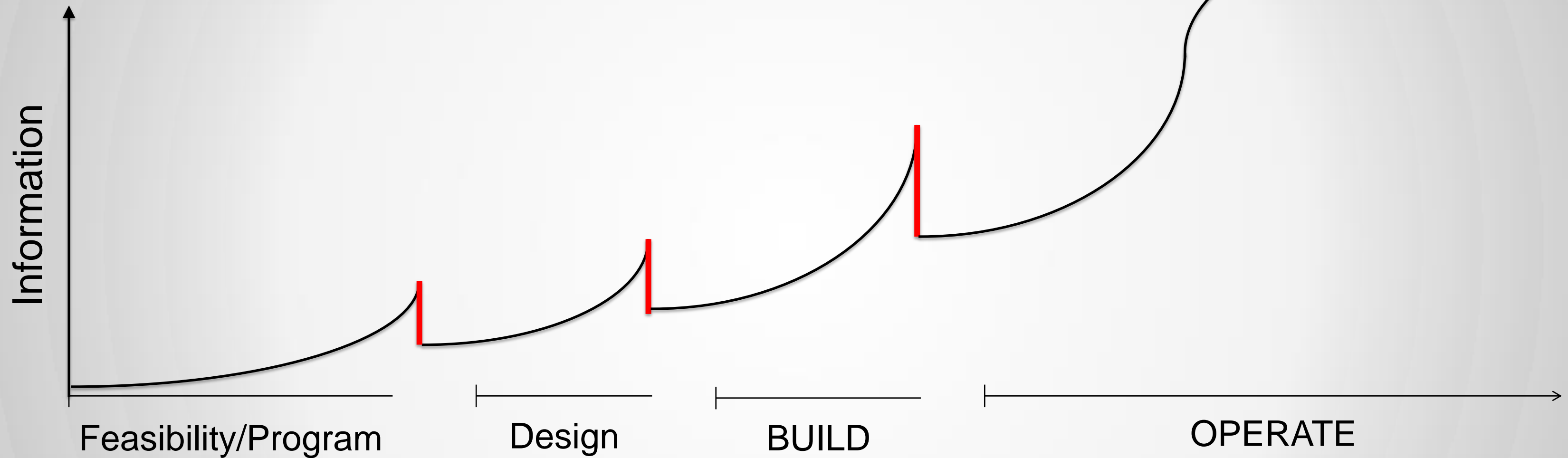
Gaps between Design Intent and Performance



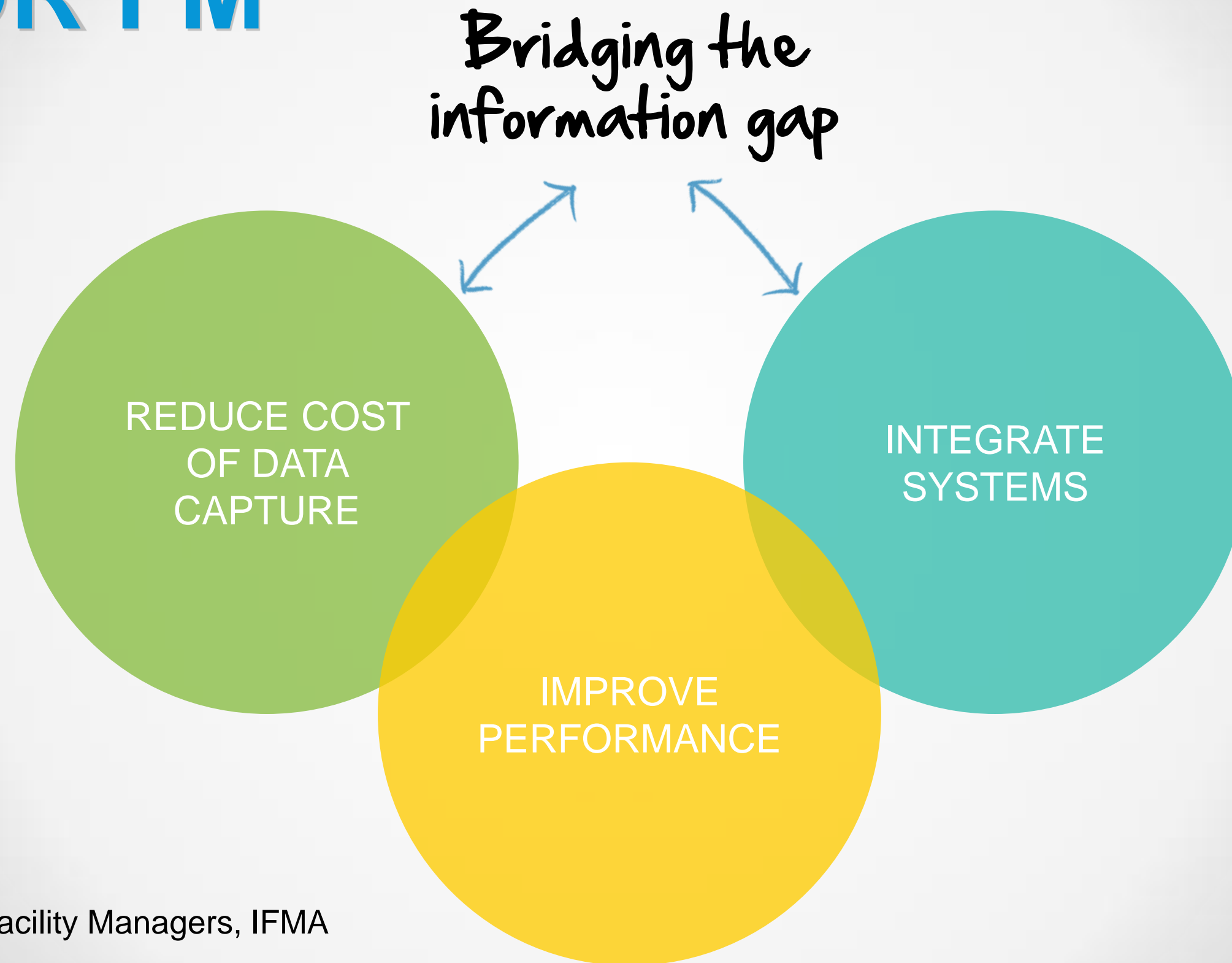
Steve Selkowitz, Windows and Envelope Materials Group  
Lawrence Berkeley National Laboratory

# INFORMATION DROP

At each project phase



# BIM FOR FM

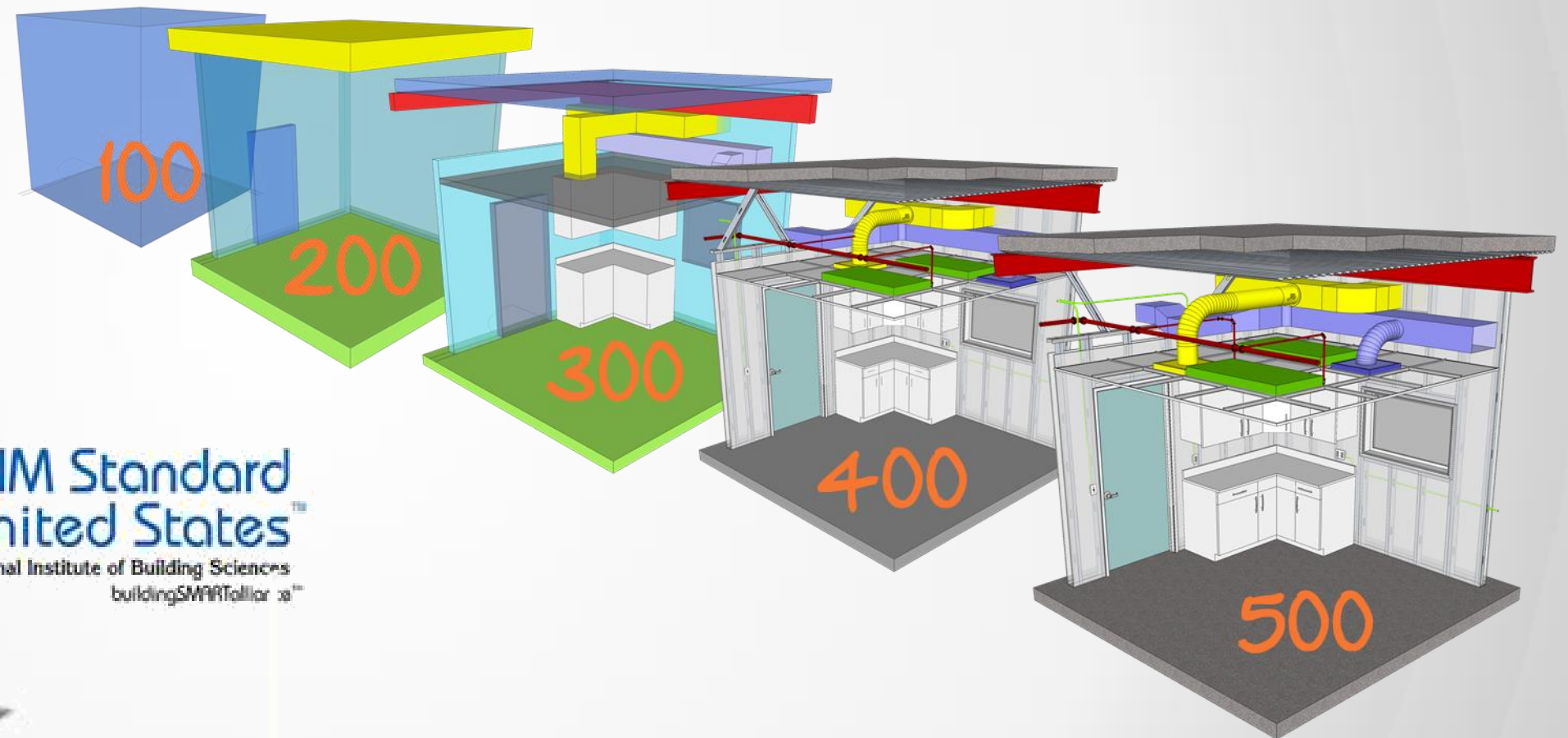


Adapted from BIM for Facility Managers, IFMA  
Paul Teicholz, Editor



# GUIDELINES

Organization, Processes, Data





# MODEL PROGRESSION SPECIFICATION

A	SUBSTRUCTURE	A10	Foundations	A1010	Standard Foundations		
				A1020	Special Foundations		
				A1030	Slab on Grade		
		A20	Basement Construction	A2010	Basement Excavation		
				A2020	Basement Walls		
B	SHELL	B10	Superstructure	B1010	Structural Steel		
				B1020	Floor and Roof Construction Miscellaneous Metals		
	B20	Exterior Enclosure	B2010	Exterior Walls Exterior Metal Stud Framing			
			B2020	Exterior Windows			
			B2030	Exterior Doors			
		B30	Roofing	B3010	Roof Coverings		
B3020				Roof Openings			
C	INTERIORS	C10	Interior Construction	C1010	Partitions Interior Metal Stud Framing Interior Metal Wall Backing		
				C1020	Interior Doors		
				C1030	Fittings		
		C20	Stairs	C2010	Stair Construction		
				C2020	Stair Finishes		
		C30	Interior Finishes	C3010	Wall Finishes		
				C3020	Floor Finishes		
				C3030	Ceiling Finishes		
		D	SERVICES	D10	Conveying	D1010	Elevators & Lifts
						D1020	Escalators & Moving Walks
D1030	Other Conveying Systems						
D20	Plumbing			D2010	Plumbing Fixtures		
				D2020	Domestic Water Distribution		
				D2030	Sanitary Waste		
				D2040	Rain Water Drainage		
				D2090	Other Plumbing Systems		
				D3010	Energy Supply		
D30	HVAC			D3020	Heat Generating Systems		
				D3030	Cooling Generating Systems		
				D3040	Distribution Systems		
				D3050	Terminal & Package Units		
				D3060	Controls & Instrumentation		
				D3070	Systems Testing & Balancing		
D40	Fire Protection			D3090	Other HVAC Systems & Equipment		
				D4010	Sprinklers		
				D4020	Standpipes		
		D4030	Fire Protection Specialties				
		D4090	Other Fire Protection Systems				
		D5010	Electrical Service & Distribution				
D50	Electrical	D5020	Lighting				
		D5020	Branch Wiring				
		D5030	Communications & Security (2" & larger)				
		D5090	Other Electrical Systems				
		E	EQUIPMENT & FURNISHINGS	E10	Equipment	E1010	Commercial Equipment
						E1020	Institutional Equipment
E1030	Vehicular Equipment						
E1090	Other Equipment						
	E20	Furnishings	E2010	Fixed Furnishings			
			E2020	Movable Furnishings			

Level of Detail		100	200	300	400	500	
Level of Detail (LOD) and Model Component Author (MCA)							
Design Development		Construction Documents		Implementation Docs (shop)		As-Built's	
LOD	MCA	LOD	MCA	LOD	MCA	LOD	MCA
200	SE	300	SE	400	TR	500	TR
200	SE	300	SE	400	TR	500	TR
200	SE	300	SE	400	TR	500	TR
100	SE						
200	SE	300	SE	400	TR	500	TR
200	SE	300	SE	400	TR	500	TR
200	SE	300	SE	400	TR		
200	AR	300	AR	400	TR	500	TR
				400	TR	500	TR
200	AR	300	AR	400	TR	500	TR
200	AR	300	AR	400	TR	500	TR
200	AR	300	AR			500	TR
200	SE	300	SE	400	TR	500	TR
200	AR	300	AR	400	TR	500	TR
		300	AR	400	TR	500	TR
200	AR	300	AR			500	TR
100	AR	200	AR	400	TR		
100	AR	200	SE	400	TR	500	TR
100	AR	200	AR				
100	AR	200	AR				
100	AR	200	AR				
100	AR	200	AR				
200	AR	300	SE	400	TR	500	TR
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200	PE	300	AR	300	TR		
200	PE	300	TR	400	TR	500	TR
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200	ME	300	TR	400	TR	500	TR
200	PE	300	TR	400	TR	500	TR
200	PE	300	TR	400	TR	500	TR
100	PE	200	PE				
100	PE						
200	EE	300	EE	400	TR	500	TR
200	EE	300	EE	400	TR	500	TR
100	EE	200	EE	300	TR	500	TR
200	EE	300	EE	400	TR		
200	AR	300	AR				
200	AR	300	AR				
200	AR	300	AR				
200	AR	300	AR				
200	AR	300	AR				
200	AR	300	AR				
200	AR	300	AR				

# When

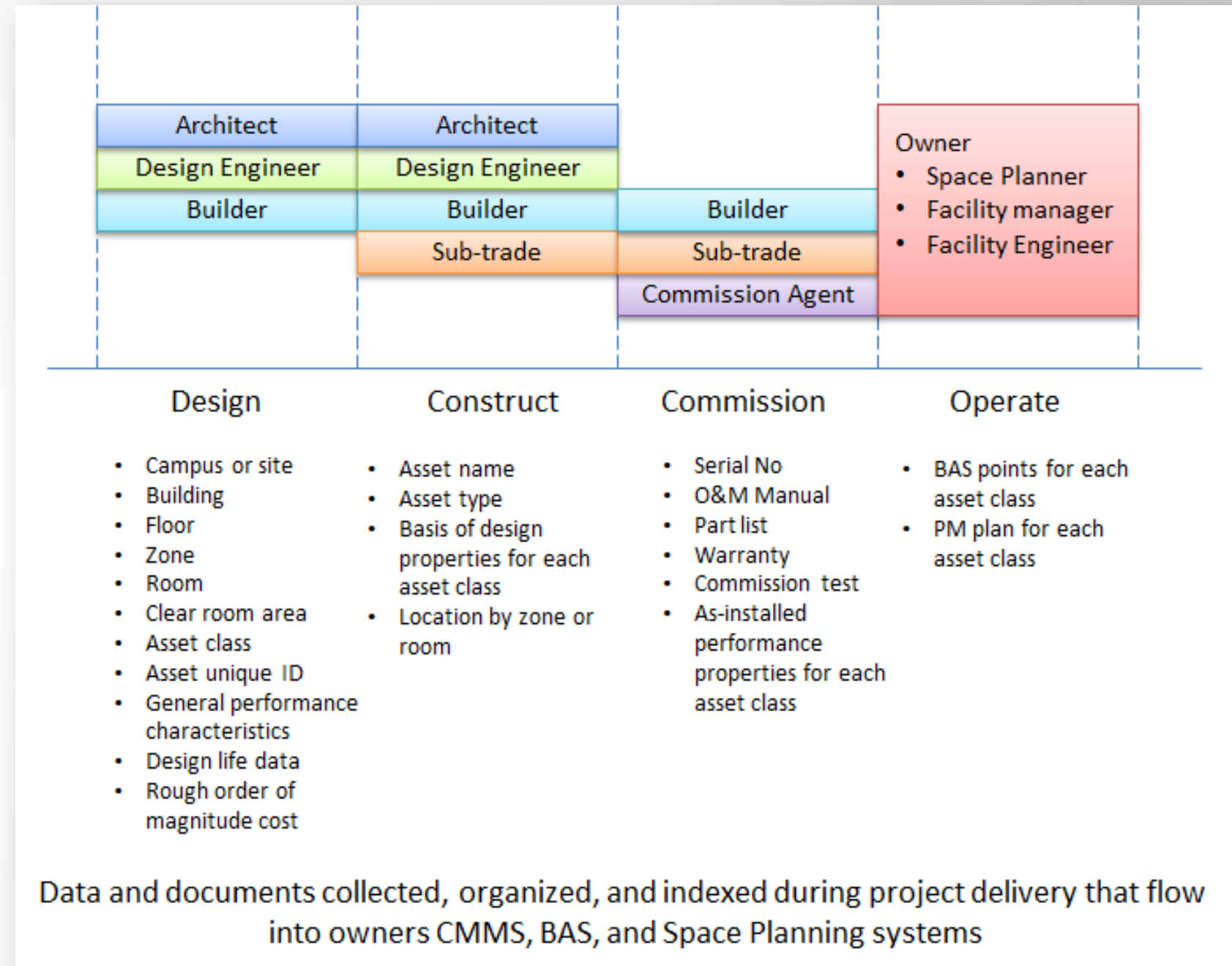
# What

# What LOD

## Who

# INCLUDE FM REQUIREMENTS

- Engage all stakeholders
- Pull FM requirements into project buyout
  - Define lifecycle information needs
  - Determine level of fidelity required
  - Set standards
- Capture data at appropriate milestones
- Integrate systems
  - Design
  - Estimating
  - Commissioning
  - Optimization





# DATA EXCHANGE

COBie is useful, but don't boil the ocean...

Name	CreatedBy	CreatedOn	Category	SheetName	RowName	Value	Unit
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inletNeckDimensions	Alvin.Cantor@ucsfmedctr.org	2013-08-22T13:30:11	Approved	Component	CD-01	14" φ	inches
maximumStaticPressure	Alvin.Cantor@ucsfmedctr.org	2013-08-22T13:30:11	Approved	Type	CD		0.1 inches in WC (water Colu
throwPattern	Alvin.Cantor@ucsfmedctr.org	2013-08-22T13:30:11	Approved	Component	CD-01	4-WAY	n/a
maximumDesignAirFlow	Alvin.Cantor@ucsfmedctr.org	2013-08-22T13:30:11	Approved	Component	CD-01		410 cubicfeet/minute
minimumDesignAirFlow	Alvin.Cantor@ucsfmedctr.org	2013-08-22T13:30:11	Approved	Component	CD-01		cubicfeet/minute
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# WHOLE LIFE MANAGEMENT

945 Front Street, San Francisco CA

- Targeting LEED NC v4 Platinum
- 118kw photovoltaic (PV) system
- Rooftop solar thermal water heating
- Solatube750 DS Daylighting System
- Velux Solar-powered, automated operable skylights
- Eight-foot Essence and Four Haiku® Big Ass® Fans
- Three living walls
- Reclaimed wood panels and floors
- Living Laboratory

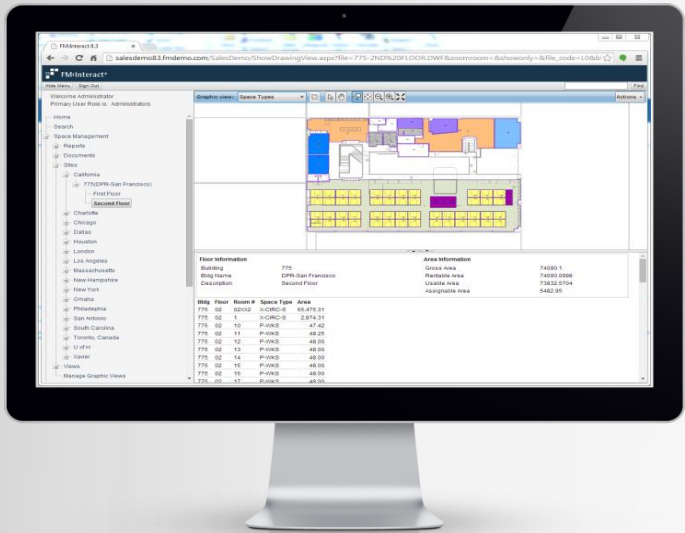


## NET ZERO



# DPR OFFICE DEMONSTRATIONS

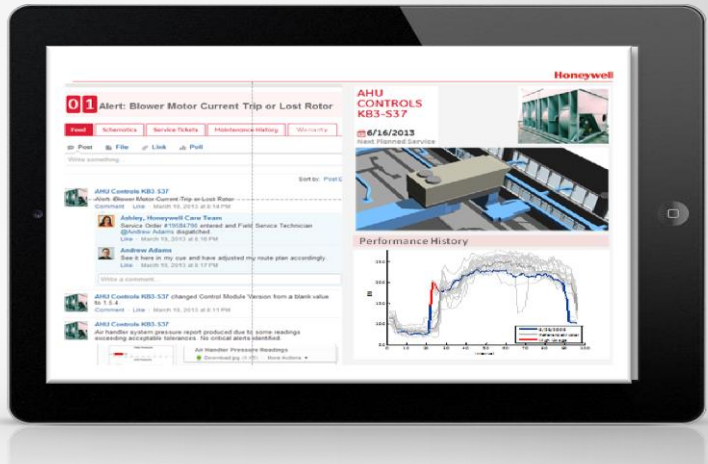
945 Front Street, San Francisco CA



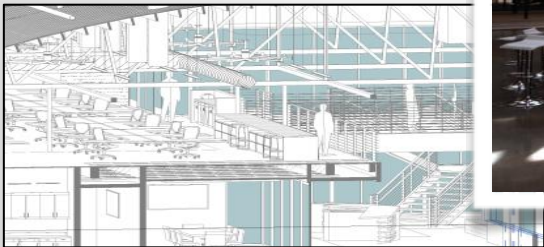
- Space management
- Asset management



Honeywell Enterprise Building Integrator



Building Engineer's Dashboard



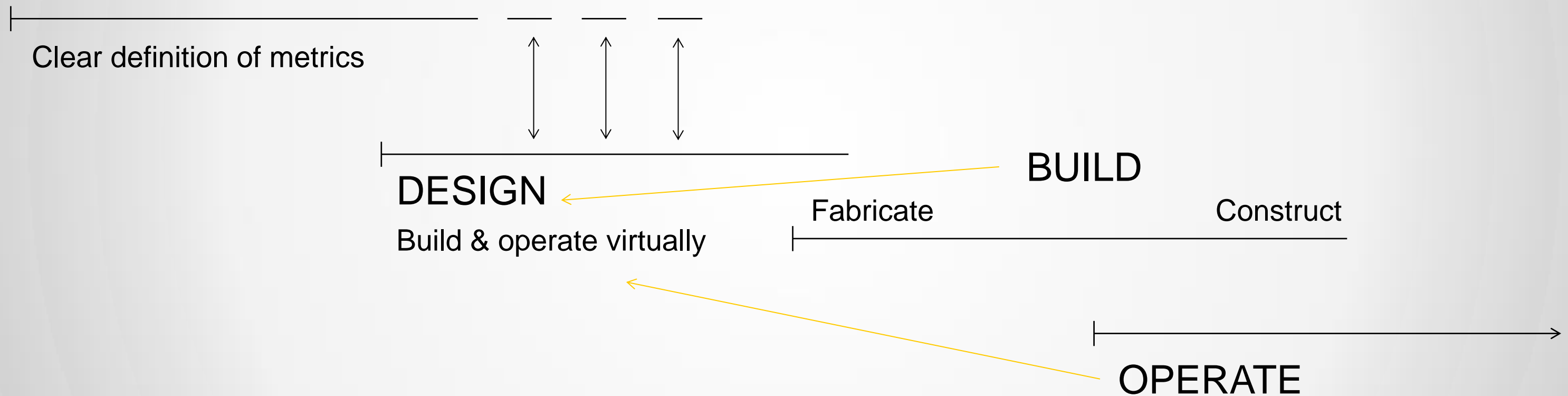
Honeywell Analytics

Plant & Distribution Options	TOTAL COST OF OWNERSHIP (50 yr NPV)	IRR (50 yr)	DISCOUNTED PAYBACK (includes maintenance, repair, depreciation, replacement, taxes and escalation)
GOOD (VRF w/DOAS)	\$\$	Base Case	Base Case
BETTER (CW Loop w/Chilled Beams)	\$\$\$	17%	11.1 years
BEST (CHW Plant w/Chilled Ceiling)	\$\$\$\$	20%	9.3 years
BEST ALTERNATIVE (CHW Plant w/Chilled Slab)	\$	N/A	Less Expensive than VRF

Metrics

# FUTURE VISION

## DEFINE USER VALUE





**Medical Center Facilities  
Management**

**Bruce Mace, Director**

**Jhoric De Guzman,  
Associate Director**

**Edmon Obiniana,  
Associate Director**

**UCSF Medical Center**

# **Growth as a Regional Health System**

- Benioff Children's Hospital San Francisco
- Benioff Children's Hospital Oakland
- UCSF Medical Center Parnassus Heights
- UCSF Medical Center Mount Zion
- Alliance Partners
- Strategic Growth – anticipate change

December 2014

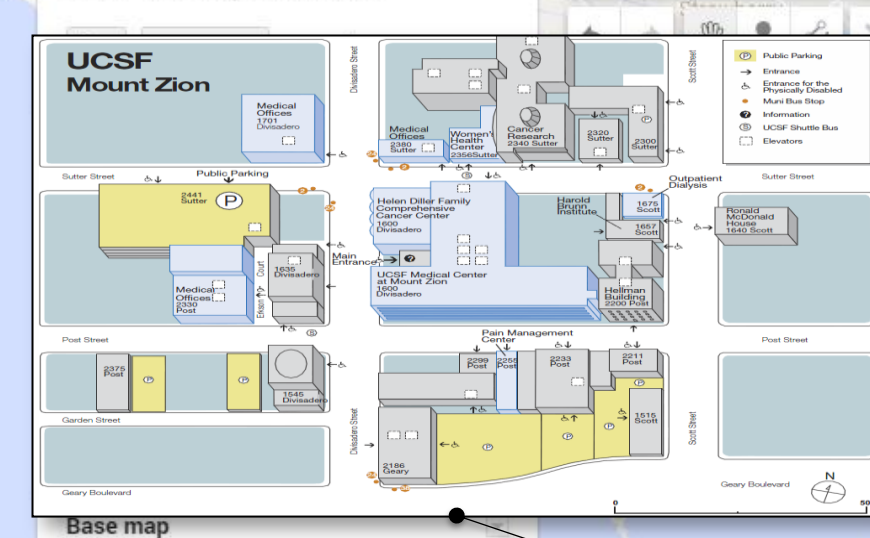
**UCSF Medical Center**



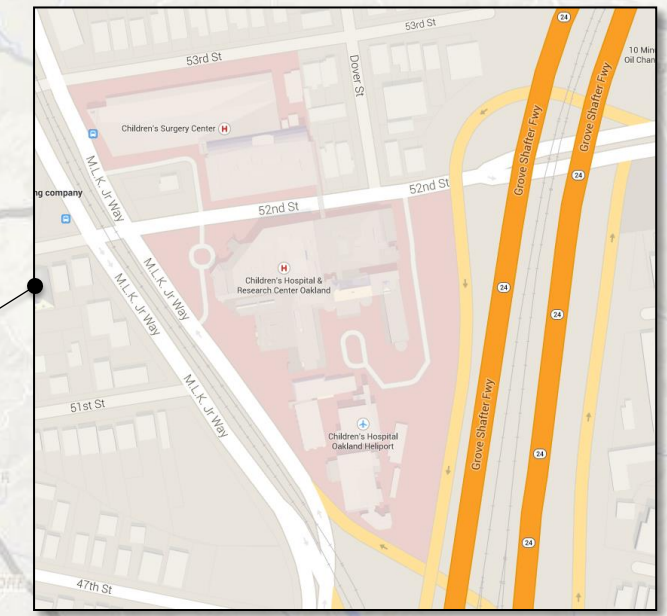
AUTODESK UNIVERSITY 2014

**AUTODESK**



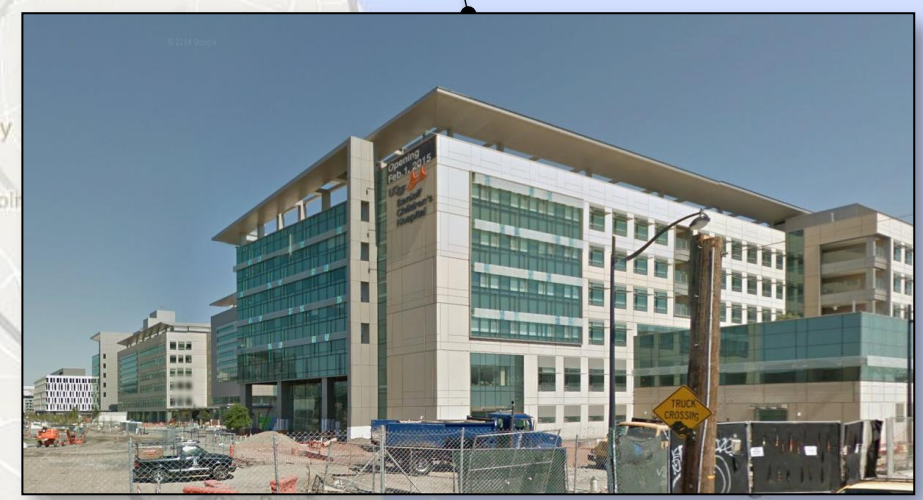
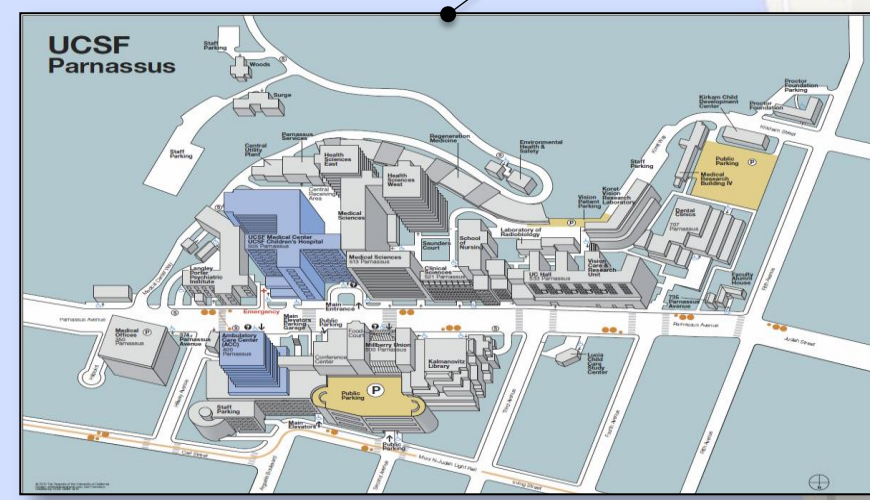


6 Focused on leading BIM integration...



4 LOCATIONS

125 FULL-TIME STAFF



UCSF Medical Center Healthcare System



# Changes in Healthcare

- National Standard of Care
- HCAHP (*Hospital Consumer Assessment of Healthcare Providers and Systems*) \$\$\$
- *“core questions about critical aspects of patients' hospital experiences”*
- Facilities Management and the direct support of the Patient Care Environment and occupant satisfaction.

# Synergy

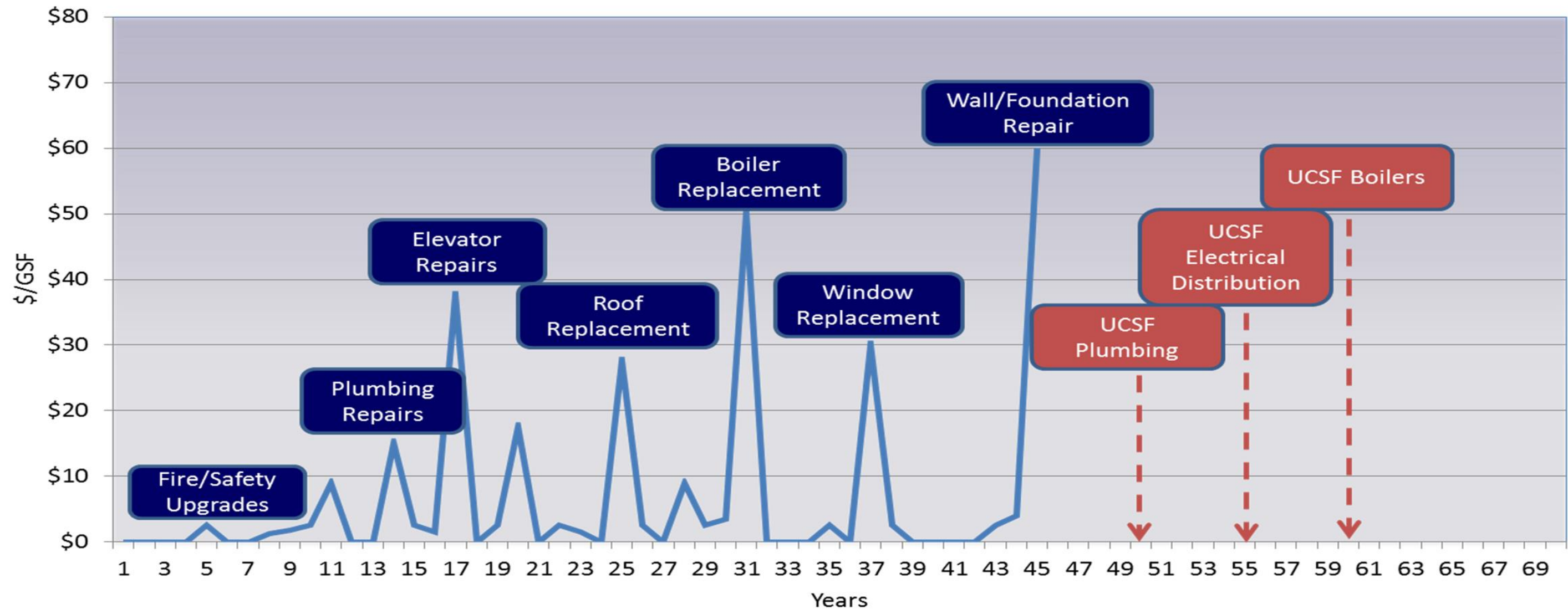
- DPR, Autodesk, IBM, ecoDomus
  - Addressing Information Gaps by bridging the “delivery drops” through BIM
- UCSF
  - Addressing Project Delivery issues through the development of Milestones Matrix and the utilization of BIM – “merging onto the highway...”
- Collaboration
  - Shared Goals
  - Data exchange
  - Continued Partnership

# Milestones Matrix



Milestone	BASIS OF DESIGN RESEARCH & FIELD INVESTIGATION	CONSTRUCTION DOCUMENTS / BID	CONSTRUCTION ADMINISTRATION	Submittals	INITIATE "LIVING PUNCH LIST"	Demolition * Partition Ceiling	Major Equipment, O&M Commissioning, Testing	PROJECT CLOSE-OUT Punch List	Substantial / Final Completion	WARRANTY Guarantee Repair	12-month REVIEW & WARRANTY CLOSEOUT
Project Delivery Process	BOD & Design Criteria		RFI, CO, ASI, etc.				Infrastructure Approval	Manuals, O&M, BMS, SOO, Program Templates, Support Documentation		PM to meld Punch Lists - create master "close-out" document	Project Manager close-out project
	Design Assumption / Existing Infrastructure		Project schedule - 3-week and completion timelines		Create Living Punch List	PM and Construction Coordinator Issue Resolve	Commissioning	As Builts to Date		Lessons Learned Documentation	Sign off 11-month Punch List
	Design Team / Facilities		Shutdown Research Schedule	Value Engineering Review		Demo Partition Ceiling	O&M Materials, Spare Parts, etc.		Occupancy		
	Design Criteria	90% DD	Project Team Support	Asset Inventory		Modify Living Punch List	Warranty Response				
	Design Guidelines	50% CD	Field Issue Log	Submittals by Exception			Activate Submittals				
Milestone	BASIS OF DESIGN RESEARCH & FIELD INVESTIGATION	CONSTRUCTION DOCUMENTS / BID	CONSTRUCTION ADMINISTRATION	Submittals	INITIATE "LIVING PUNCH LIST"	Demolition * Partition Ceiling	Major Equipment, O&M Commissioning, Testing	PROJECT CLOSE-OUT Punch List	Substantial / Final Completion	WARRANTY Guarantee Repair	12-month REVIEW & WARRANTY CLOSEOUT
PROJECT DELIVERY CONTINUUM PERFORMANCE											
Architecture											
Project Manager											
Facilities											
Milestone	BASIS OF DESIGN RESEARCH & FIELD INVESTIGATION	CONSTRUCTION DOCUMENTS / BID	CONSTRUCTION ADMINISTRATION	Submittals	INITIATE "LIVING PUNCH LIST"	Demolition * Partition Ceiling	Major Equipment, O&M Commissioning, Testing	PROJECT CLOSE-OUT Punch List	Substantial / Final Completion	WARRANTY	12-month REVIEW & WARRANTY

# AGING INFRASTRUCTURE



Many system components >25 yrs old

— Annual Life Cycle Cash Flow

UCSF Medical Center



# University of California at San Francisco Mission Bay Medical Center

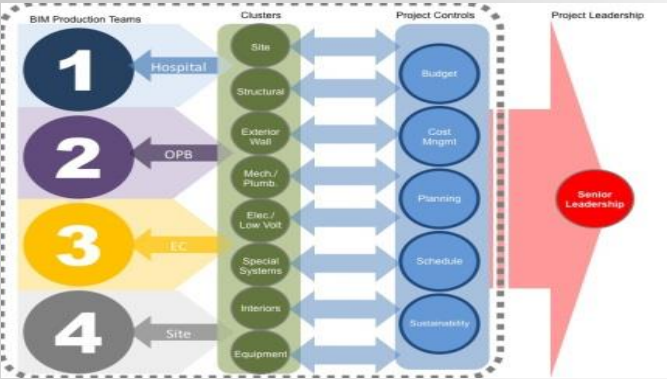




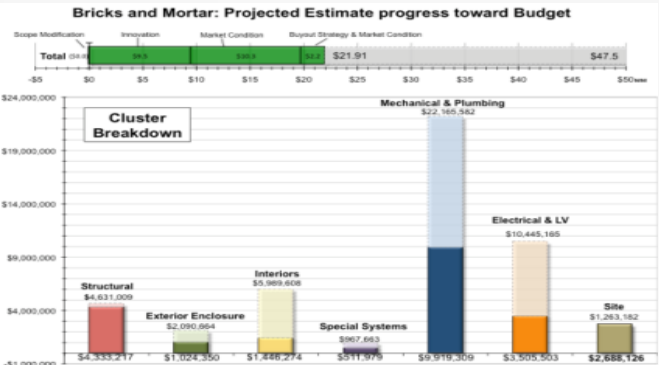
Customer value in construction

# **VIRTUAL DESIGN AND CONSTRUCTION**

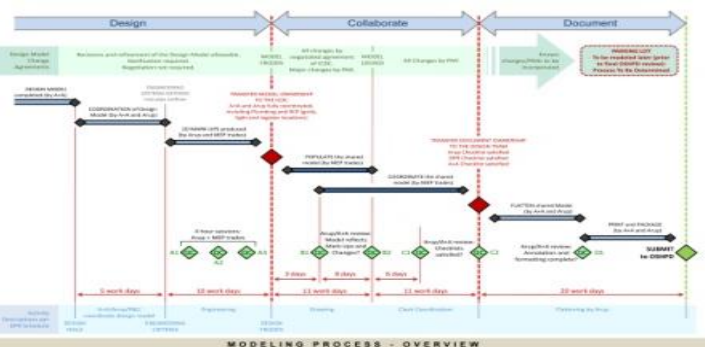
# THE INTEGRATION PLAN



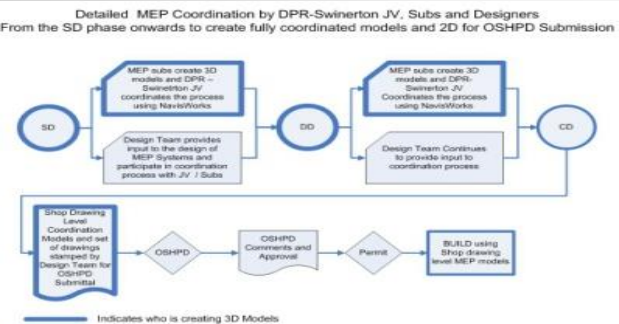
Virtual Company



Target Costing



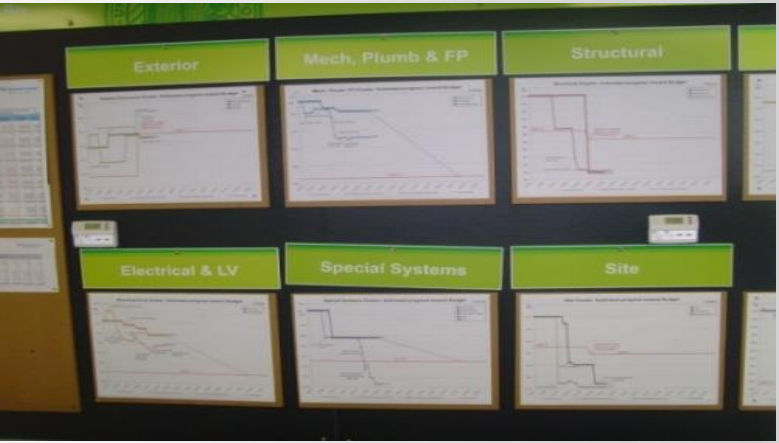
Virtual Handoffs



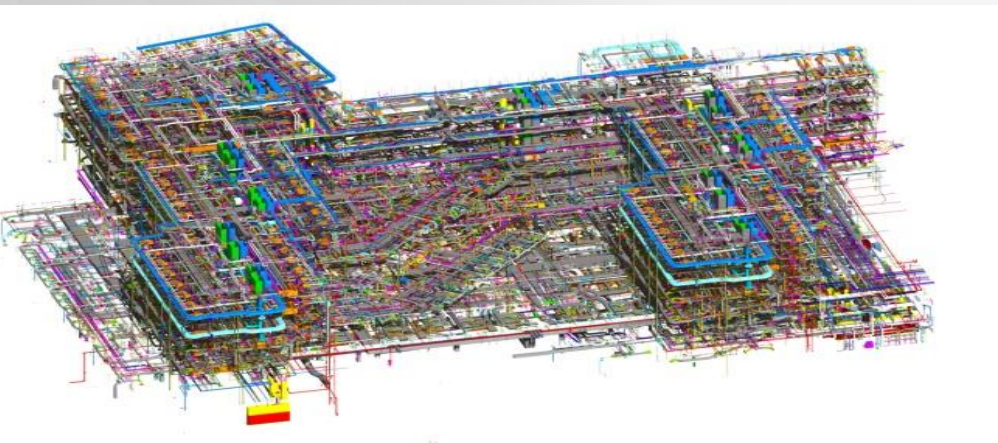
Virtual Building Process



UCSF Medical Center at Mission Bay



Process Metrics



Virtual Building Tools



Collaborative Planning Workshop



Integrated Center for Design and Construction

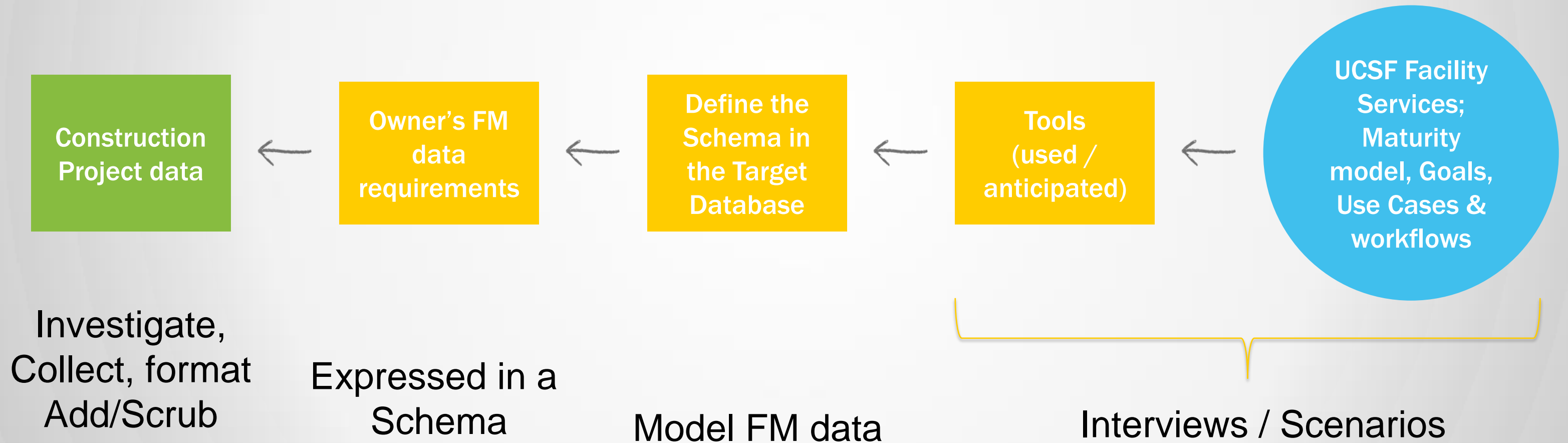
Customer value in operations and maintenance

# **EXTENDING VDC FOR FACILITIES MANAGEMENT**



# ASSESSMENT

## Pull project data for Facilities Management

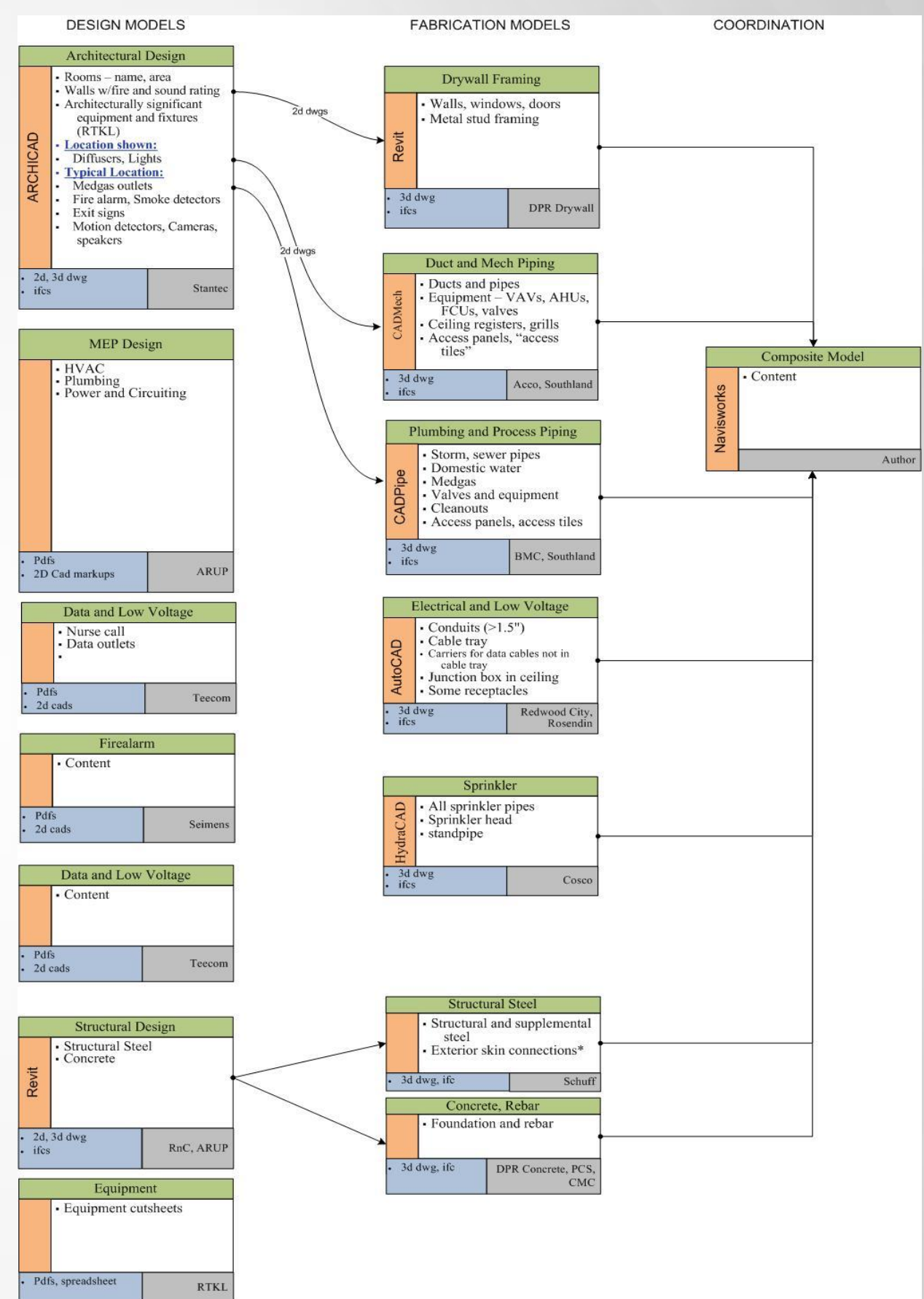


# UCSF MISSION BAY

## Project models

## MULTIPLE SYSTEMS

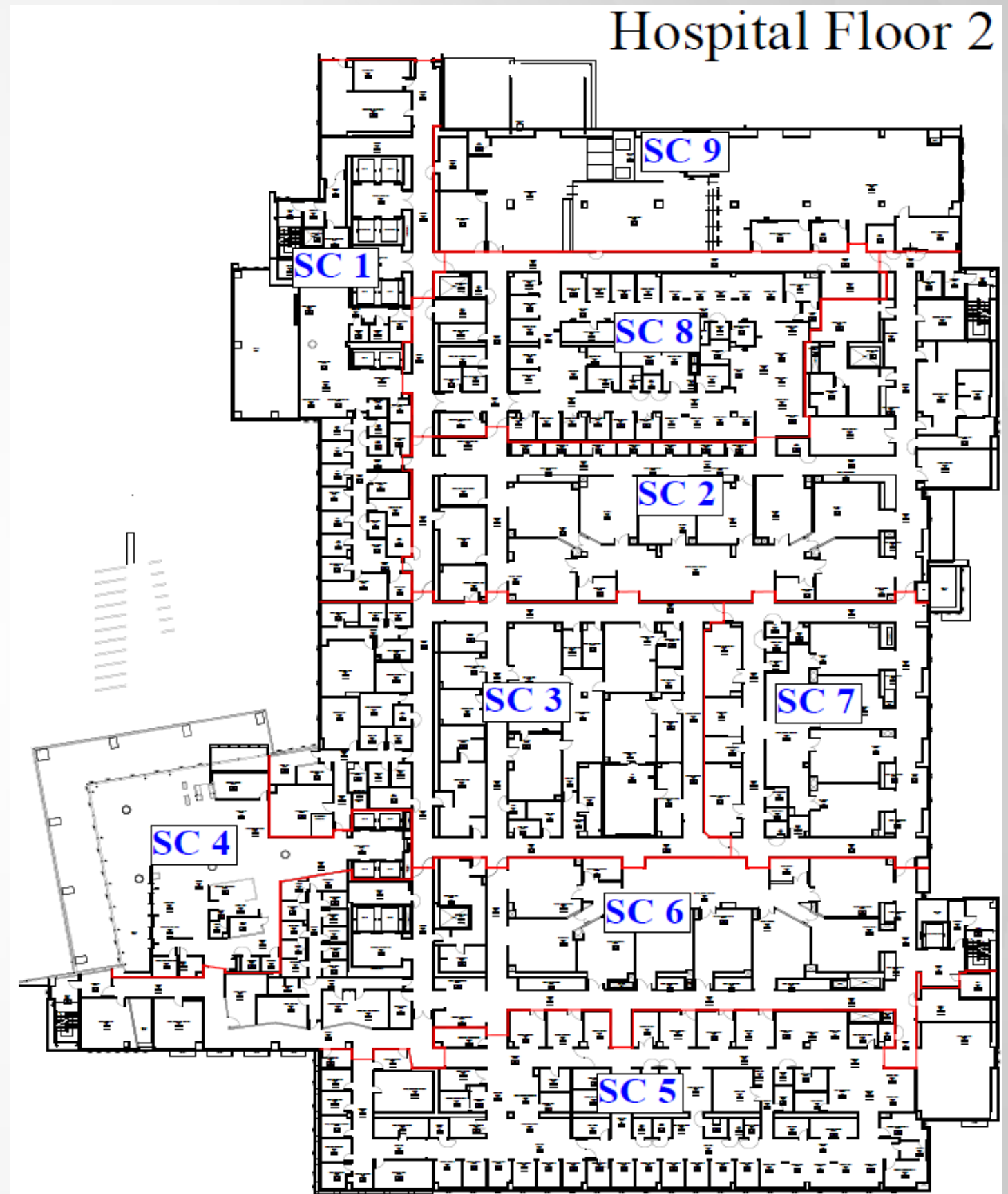
- Architectural – ArchiCAD
- Structural – Revit, Tekla
- MEP,
  - M: CAD Duct,
  - E: CAD MEP
  - P: CAD Pipe



# UCSF MISSION BAY

## Chunking Project models

- Architectural – ArchiCAD
- Structural – Revit, Tekla
- MEP,
  - M: CAD Duct,
  - E: CAD MEP
  - P: CAD Pipe



# SEPARATE WORKFLOWS FOR MODELS AND DOCUMENTS

- Architectural – ArchiCAD
- Structural – Revit, Tekla
- MEP,
  - M: CAD Duct,
  - E: CAD MEP
  - P: CAD Pipe



# SOURCES FOR DATA

Schedules, specs, Submittals, Commission & test reports, etc.

## Data UCSF seeks

		ATTRIBUTE	ATTRIBUTE VALUE	SOURCE
CeilingDiffuser	Class	uniformatNumber		
		uniformatTitle		
		masterformat2004Number		
		masterformat2004Title		
		ownerEquipmentReferenceNumber		
		tag	SAG	
		manufacturer	TITUS	B-M0.16
		modelName	PCS	B-M0.17
		mfrSerialNumber		
		location	B060805	MODEL
		barcode		
		notes		
		service	SALP	
		type		
		configuration		
		zone		
		mounting	RAPID	B-M0.17
		nominalDimensions	12" X 12"	MODEL
		inletNeckDimensions	14" φ	MODEL
		maximumStaticPressure	0.1	
		throwPattern	4-WAY	B-M0.17
		maximumDesignAirFlow	410	
		minimumDesignAirFlow		
		maximumThrow		
		minimumThrow		
		noiseCriteria		
		borderType		
		elevation	9'	
		eqptID		



Identification



System



Product

## Example Sources

SUPPLY AIR OUTLET SCHEDULE								
ITEM	MANUFACTURER & MODEL NO.	TYPE	NECK SIZE IN. x IN.	OVERALL DIMENSION IN. x IN.	MAX. S.P. IN. WG	MAX. N.C.	NOTES	SERVICE
SAG	TITUS PCS	PERFORATED SUPPLY AIR GRILLE	SEE PLAN	SEE PLAN	0.1	25	4, 7	

### Schedule

### Drawing legend



SQUARE OR RECTANGULAR CEILING DIFFUSER (SUPPLY)  
(DESIGNATION)–(TYPE)  
\_\_\_\_\_  
(CFM) SIZE



AIR FLOW PATTERN – 3 WAY INDICATED



EXHAUST AIR INLET

### Drawing Notes

④

4-WAY BLOW UNLESS NOTED OTHERWISE.

⑤

SHALL HAVE INTEGRAL VOLUME DAMPER ACCESSIBLE FROM THE FACE PLATE OF THE DIFFUSER.

⑥

(NOT USED)

⑦

RAPID-MOUNT FRAME AT GYPSUM BOARD CEILING, SEE PLAN FOR LOCATIONS.

# ADD DATA

CADmep+	
Item Number	CD
Description	CD
End Size(s)	24x24, Vav collar 14,
Length/Angle	2"
Service	SUPPLY - LP - GV
Section	Level 6
Elevation	TOD9'-0", BOD9'-0"
Area	0"
Weight	0"
Notes	
CustomData	EquipmentTag# = equip,...
Status	1: Draw Rev 1
Points	ENDPOINTS: -108.47,-950...

Existing BIM Data

PROPERTY SETS	
UCSF FM Common	
EQUIPMENTTAG	SAG
MANUFACTURER	TITUS
MASTERFORMATTITLE	
MODEL	PCS
ROOMLOCATION	C6851
SERIALNO	
UCSFEQPTTAG	
UCSF FM Diffusers	
ELEVATION	9'
INLETNECKDIMENSIO...	14"DIA
MAXIMUMDESIGNAIR...	410
MAXIMUMSTATICPRE...	0.1
MOUNTING	RAPID
NOMINALDIMENSIONS	12"X12"
THROWPATTERN	4-WAY
UCSF FM HVAC System	
Layer	M-SALP-GVDU-GRIL
SERVICE	SUPPLY - LP - GV

Additional BIM Data

Source BIM file

Identification

System

Product

Customer value in Operations and Management

**ACTIONS**

# DATA AND OWNER RESPONSIBILITY

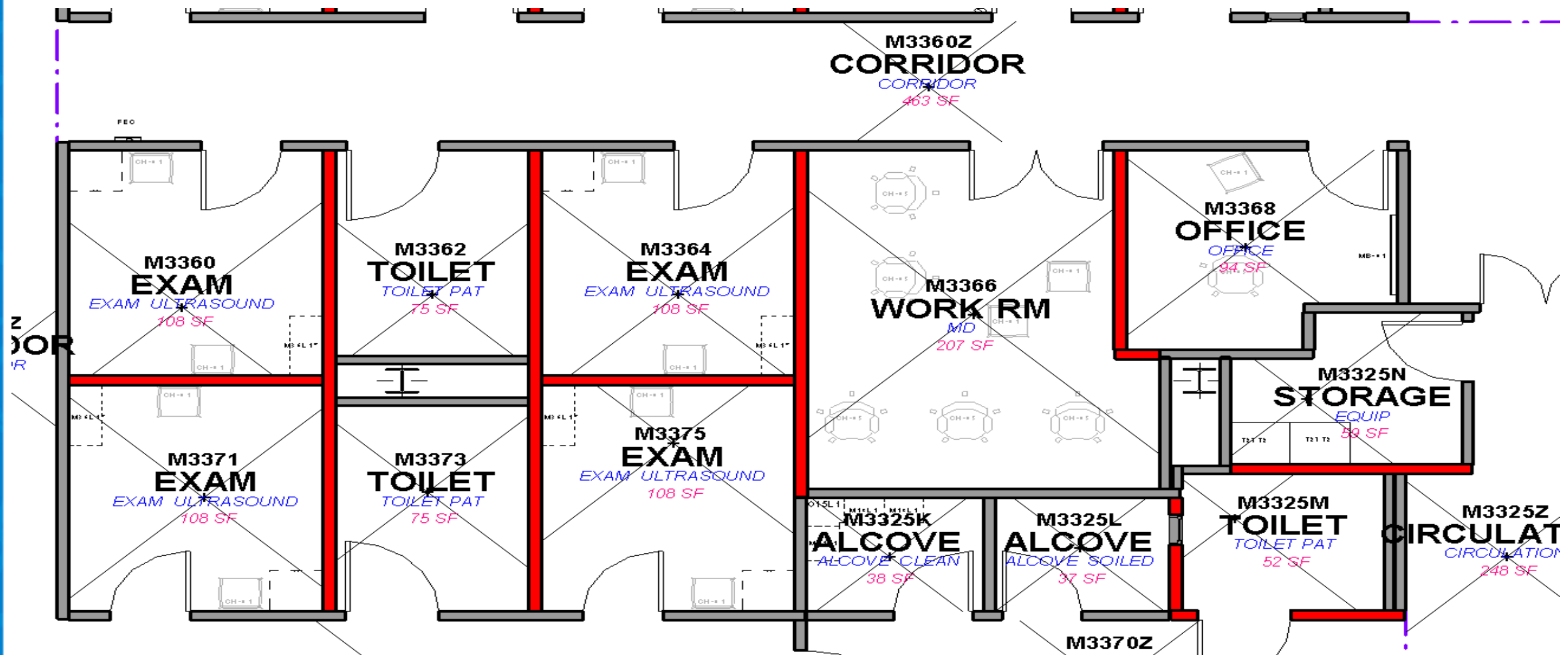
- Requirements
  - 5% model – be real!
- Standards of delivery
  - COBie/Revit, evolution of our future
- Change Management of Data
  - Content Management System “Sole Source” Data Management
- Leadership Change
  - Operational Intent – commit development of a “Business Application Team”
- Partnerships:  
IBM/Autodesk/Ecodomus/DPR/UCSF & BIM
  - Integration through the POC

UCSF Medical Center



# SPACES

Assets findable by location



Create Rooms in Revit. Add Space Planning Data – Room Category, Room Desc., Area

# UCSF Facilities

## 5% “Bread & Butter”

Sample Size of 166  
Asset Types

- Architectural
- Mechanical
- Electrical
- Plumbing
- Medical
- Fire Protection
- Regulatory

## UCSF Medical Center

### UCSF Benioff Children's Hospital

INFORMATION WE'D LIKE TO SEE IN A PERFECT WORLD...											
	FACILITIES 5% ITEM DESCRIPTION	Infrastructure System	Process	Downstream Service Area	Upstream Isolation	Regulatory Requirement	BIM (3D)	2D	DENSITY	# OF ATTRIBUTES	Warranty
2	AIR COMPRESSOR	MECH					!				
3	AIR CONDITION/WINDOW	MECH					!				
4	AIR CONDITIONING UNIT	MECH					!				
6	AIR HANDLING UNIT	MECH					✓		●		
7	AREA DRAIN INTERIOR	PLMB					✓		●		
8	AREA DRAINS, EXTERIOR OF BLDGS	PLMB					!		●		
9	BACKFLOW PREVENTION DEVICES	PLMB					!		●		
11	BOILER	MECH					✓		●		
12	BOOSTER FAN	MECH					!				
14	BRANCH HEAT PUMP	MECH					!		●		
15	CARBON DIOXIDE SYSTEM	PLMB					✓				
18	ABSORPTION CHILLER UNITS	MECH					!		●		
21	CHILL WATER COILS	MECH					!		●		
22	CHILL WATER PUMP	MECH					!		●		
23	CHILL WATER SYSTEM	MECH					!				
24	CHILLER ABSORBTION	MECH					!		●		
25	CHILLER CENTRIFIGAL	MECH					!		●		
27	COMPRESSOR	MECH					✓		●		
28	CONDENSATE RETURN BOOSTER PUMP	MECH					✓		●		
30	CONDENSATE RETURN LIET PUMP	MECH					✓		●		

# LEADERSHIP CHANGE

- Development of a tool - BIM
  - Old vs. New
  - “As Built” Drawings vs. Mobile 3D field view
- Benefits to Facilities Operations
  - Time Savings to repair and maintain facility
  - Access to valves, etc.
  - Real Time Accuracy of Data
  - Living Model vs. Historical “layered sticks”
  - Accessibility, transparency and improved
- Foundation for Future Growth
  - “Electronification of Facilities Management”
  - Call Center, U-Scan, Regulatory Model, etc.

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# POC MAXIMO/ BIM UCSF FACILITIES

- Hey! You get a new hospital to bring online... BTW.
- December 2010 mandated CMMS change...
- Status quo or chance for potential results?
- “Opening doors, cracking others” or, the reality management program for clearing thresholds.
- Create your future in vision, pay as you go and scale the process to provide business metrics to support the path as it unfolds.
- Collaborate, trust pockets of expertise...
- Build your team.

Bridge project and asset systems

# RESULTS



# DATA EXCHANGE

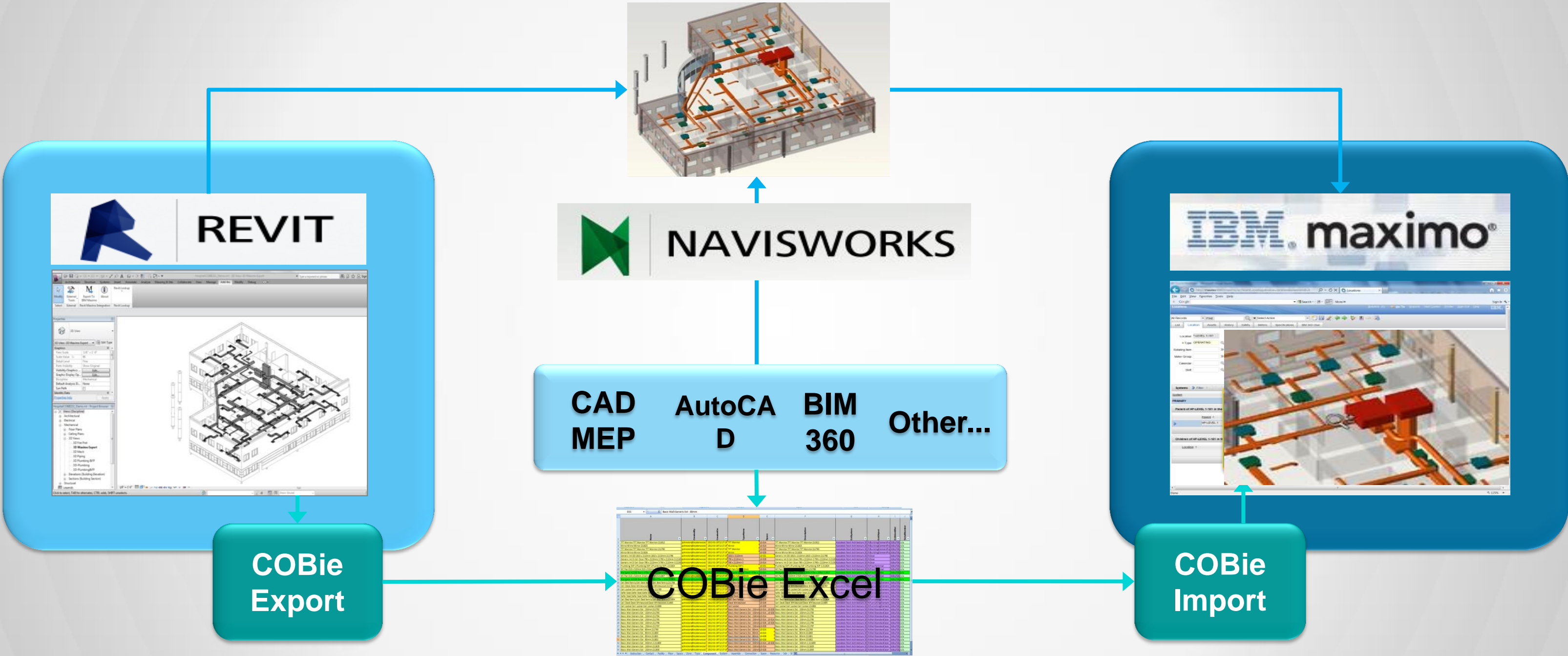
UCSF Mission Bay project

40,000 ASSETS

Flow from as-builts into  
space planning and  
CMMS systems

COBie format

# IBM MAXIMO®, AUTODESK REVIT® & NAVISWORKS® INTEGRATION



BIM Software

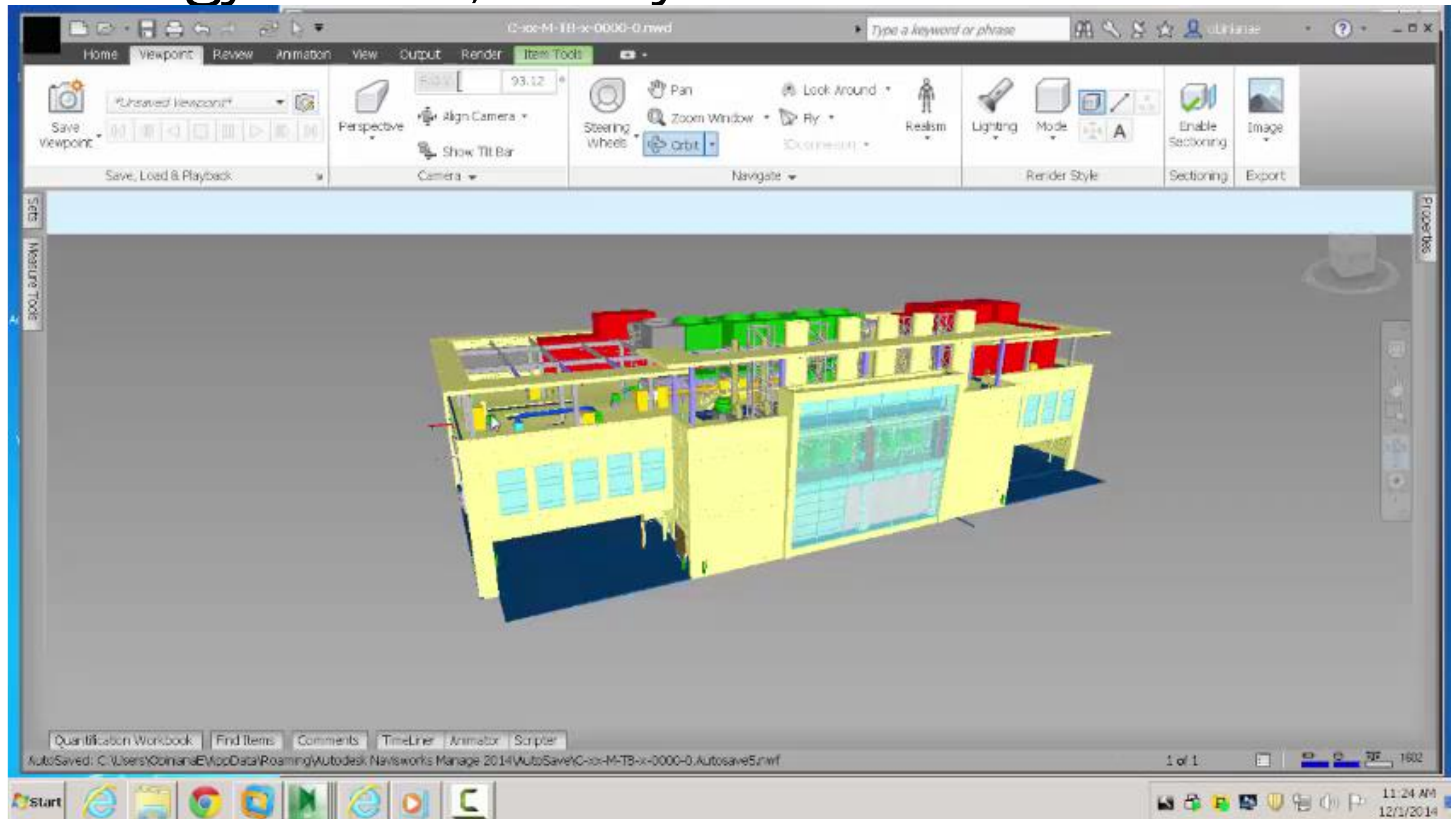
BIM Data Format & Geometry

FM Software



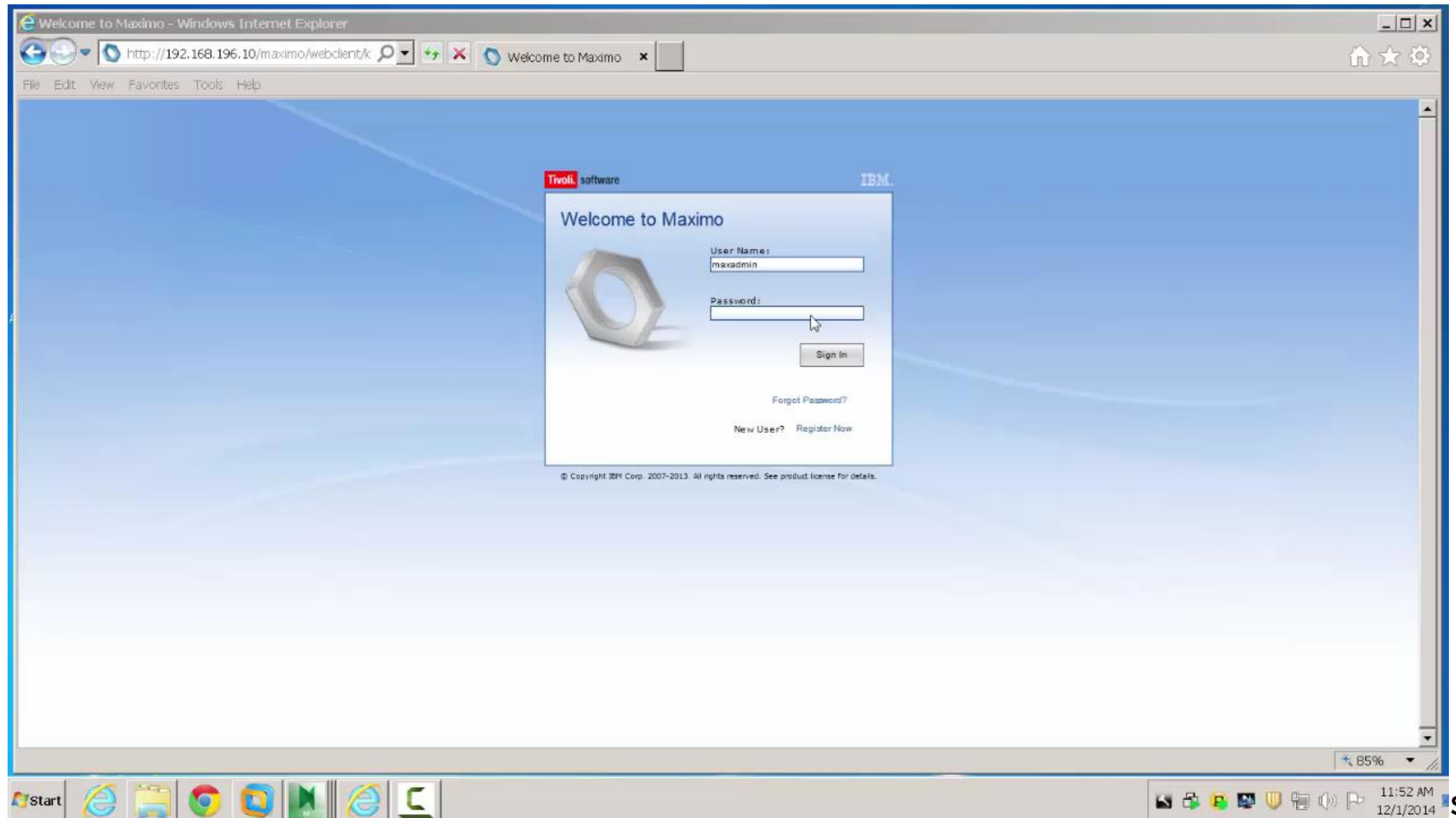
# POC MAXIMO/ BIM UCSF FACILITIES

## Energy Center, 3D flyover



# POC MAXIMO/ BIM UCSF FACILITIES

## Integration



Customer value in Operations and Management

# LESSONS LEARNED



# EXTEND VIRTUAL DESIGN AND CONSTRUCTION

## DPR View

- Pull facility management requirements into project;
- Transition from digital files to object data;
- Coordinate design, construction, and operations data;
- Support knowledge transfer
- Develop capacity and tools to condition data
- Manage files, data, tools
- Partner to support owner's Whole Life Management Goals

# LEADERSHIP BY OWNER O&M ORGANIZATION

## UCSF View

- Leadership for innovation/process change
- Identify scope of use for the near, mid and long-term
- Merging onto the highway is a challenge – start early
- What will be AEC standard of care when delivering databases as well as drawings
- Early and continuous involvement
- Change management
  - Authoring and data management tools
  - File maintenance/versioning
  - Maintain as-managed CAD/BIM and synchronizer w/CMMS

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# Session Feedback

- Via the Survey Stations, email or mobile device
- AU 2014 passes given out each day!
- Best to do it right after the session
- Instructors see results in real-time











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