

# Unlocking Building Operations with Data Across the Construction Lifecycle

Josh Progar

Manager, Global Technical Solutions – Construction at Autodesk

Melody Cirillo

Director of Projects at Caesars Entertainment Corp.

Sarah Weston

Senior Project Manager at Silver Ventures





# Learning Objectives

## EVALUATE

---

How to evaluate lifecycle technology across the design, construction, and operations phases.

## COLLABORATE

---

Why you should advocate for early involvement from facilities operations.

## TRANSFER

---

How to use digital as-builts to transfer data for workflows in facilities operations.

## TURNOVER

---

How to secure a complete turnover package for your owners and your clients

# Agenda

## **First 30 minutes**

- Unlocking Building Operations Data Throughout the Construction Lifecycle (Josh)
- Leveraging technology during construction to collect facilities data (Melody)
- Developing a Great Project Closeout (Sarah)

## **Last 30 minutes**

- Fireside Chat
- Q&A from the audience



## About the speaker

### Josh Progar

Manager, Global Technical Solutions – Construction  
*Autodesk Construction Solutions*

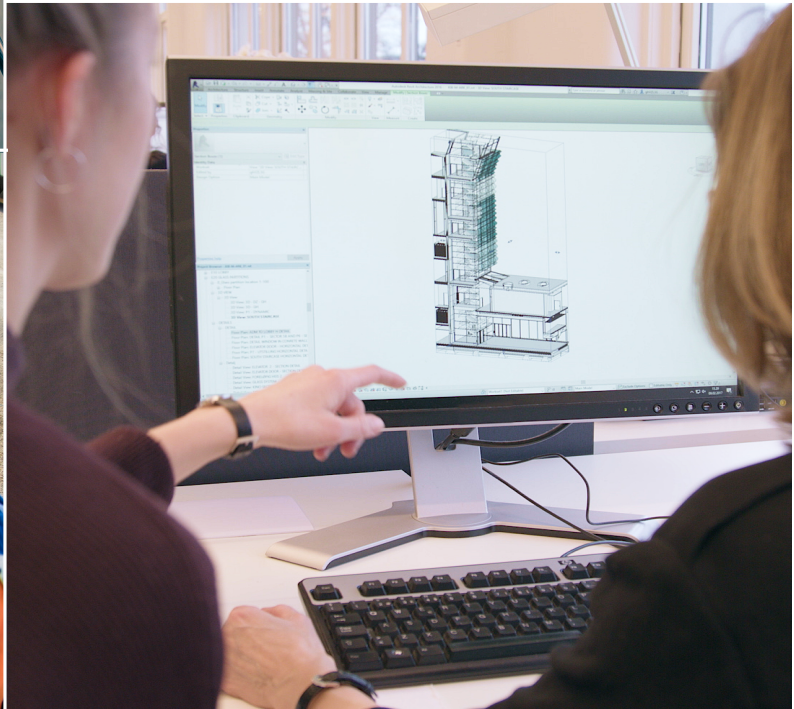
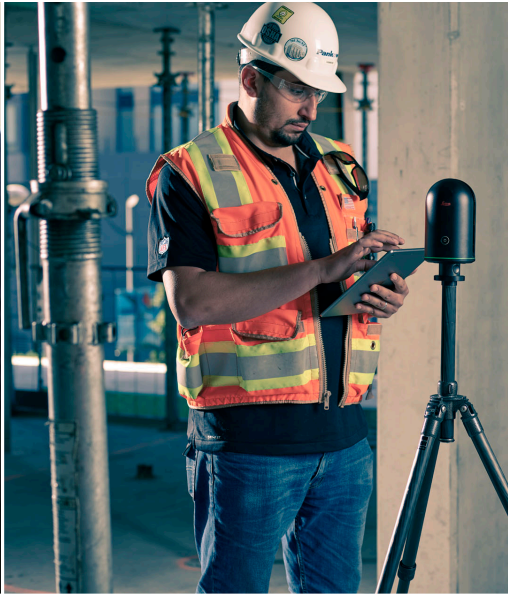
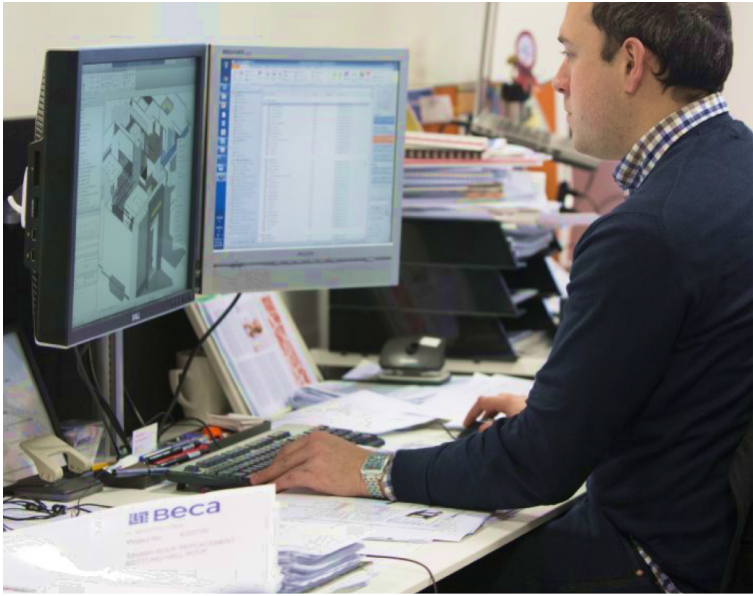
- Former VDC and BIM Geek
- Pretend Architect
- 'Book smart' Engineer
- Phanatic about technology changing construction

# Lifecycle **DATA**

Why does it matter?







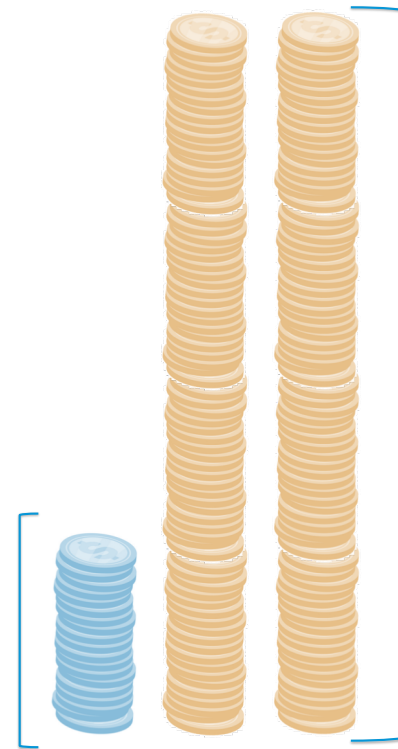




40+

Average Building Lifecycle

Design +  
Construction



Operations

90%

Lifecycle Costs in Operations

# 30%

Project Data is Lost

# \$16B

Cost of Poor Data



Photo courtesy of Shutterstock



Photo courtesy of  
TBS Construction

# Challenges with Lifecycle Data

## SYSTEMS AREN'T INTEGRATED, COMPATIBLE, AND OFTEN SILOED

Evaluate technology that is 'open' with a documented API and a rich partner ecosystem to allow data to flow between teams, phase of the project, and systems to minimize multiple entry and human error.

## SOME IS IN 3D, SOME IS IN 2D

Technology is moving towards 3D based workflows quickly but there is still great information that will never reside in a model. Evaluate technology that brings these two types of data together.

## DATA IS STATIC

Consider how to capture dynamic data which can be reused, reoriented, and recycled for multiple workflows and meet the needs of multiple stakeholders.





COLLECT + SHARE DATA



CONNECT STAKEHOLDERS



TRANSITION TO OWNER

# Evaluating Solutions

## DOES IT MEET THE NEEDS OF INDIVIDUAL WORKFLOWS?

Start with the basics. Does this technology allow projects to be efficient, remove barriers to collaboration, and mitigate risk of error which leads to budget and schedule overruns?

## DOES IT CONNECT DESIGN, CONSTRUCTION, AND OPERATIONS?

How do I minimize siloed data? Consider working as a consultant with other key stakeholders, including the owner, to define what data should flow from design to construction to operations.

## DOES IT HELP ME WIN MORE WORK?

How does technology help my firm's local reputation, ability to complete projects with desirable results, and lead to predictable, repeatable outcomes leading to increased margins.



# Autodesk Construction Solutions

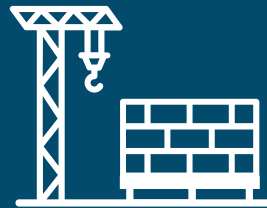
Deliver a comprehensive, integrated platform that seamlessly connects the office, the trailer and the field.



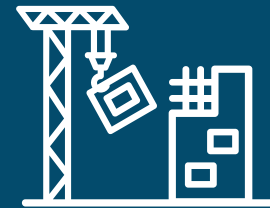
DESIGN



DESIGN COLLABORATION



PRECONSTRUCTION

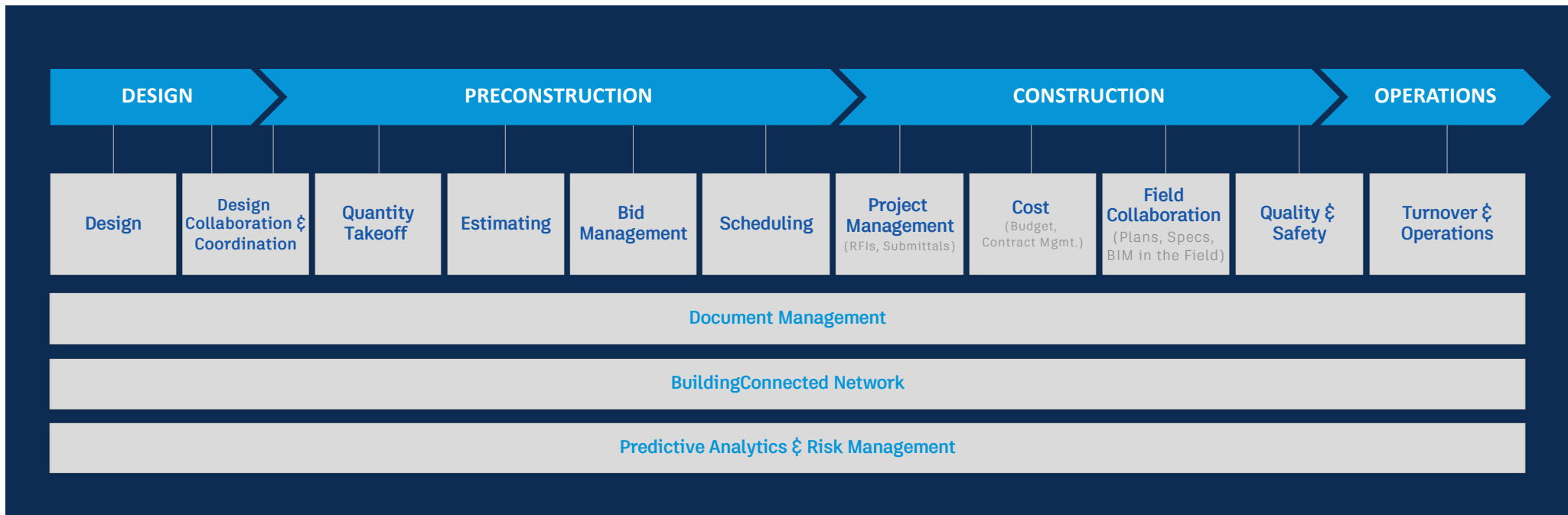


CONSTRUCTION

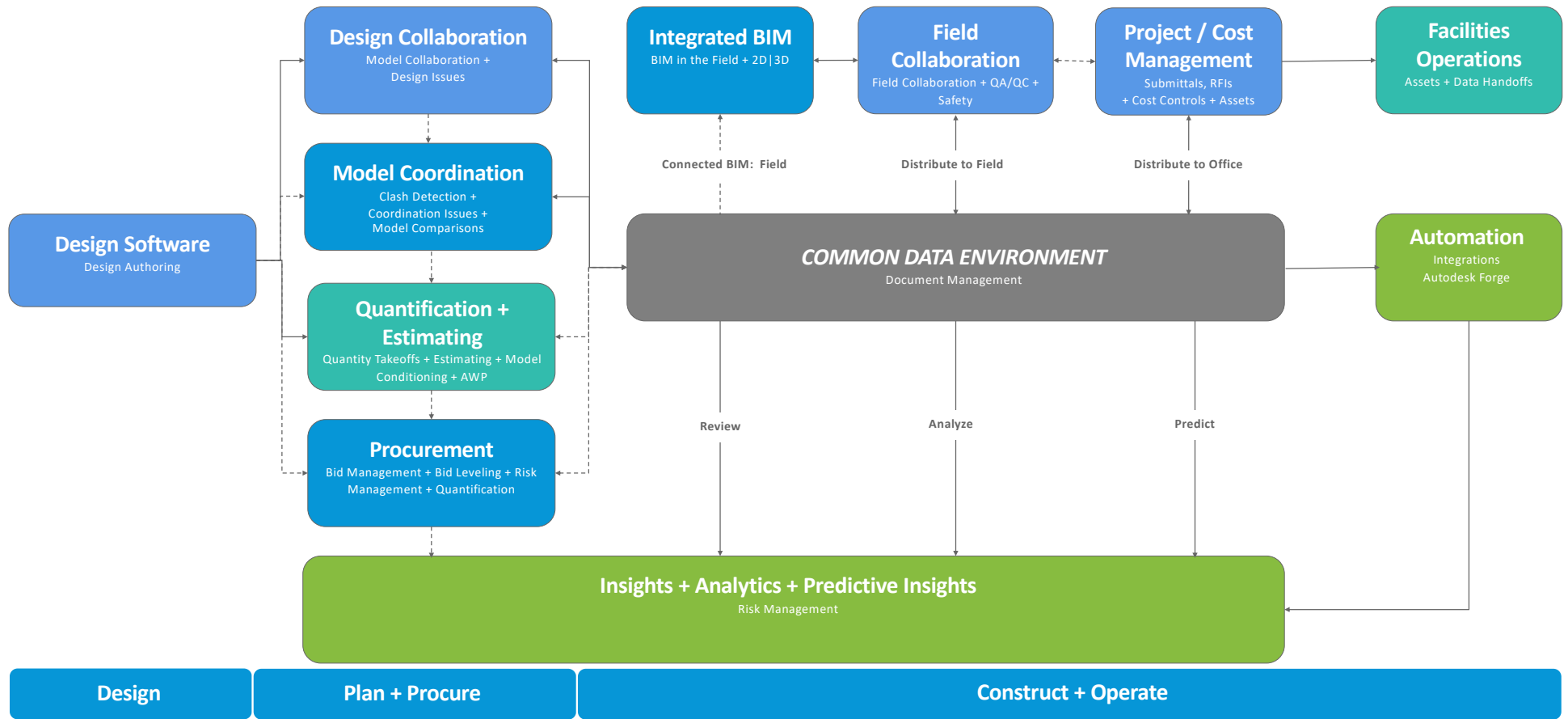


TURNOVER &  
OPERATIONS

# Autodesk Construction Portfolio



# Autodesk Construction Cloud



## Perfecting Data Handoffs

 BIM 360

**Assets**  
MANAGEMENT

- Collect **Asset** data in BIM 360 Field

 BIM 360

**Cx**  
COMMISSIONING

- Create **Commissioning** Checklists in BIM 360 and PlanGrid

 PlanGrid

**Mobile**  
'LIVING AS-BUILTS'

- Gather as-built information **from the field**

 BIM 360

**CMMS**  
OPERATIONS

- Import **models, assets, and closeout** data into BIM 360 Ops

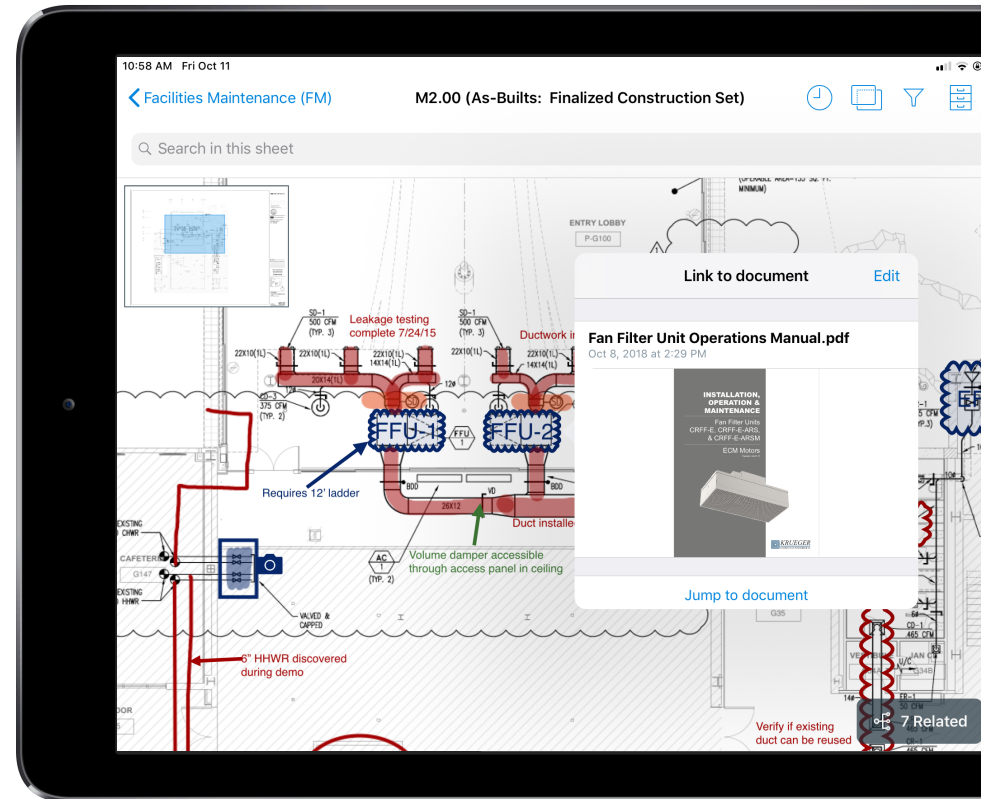
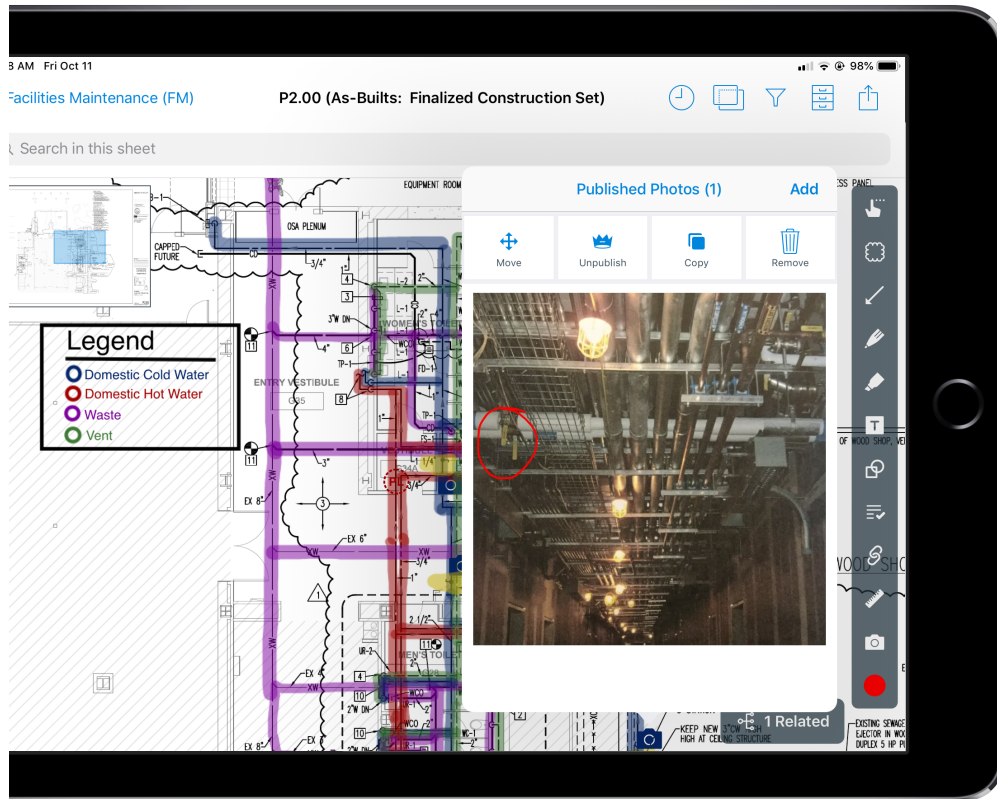
## Assets + Commissioning Data





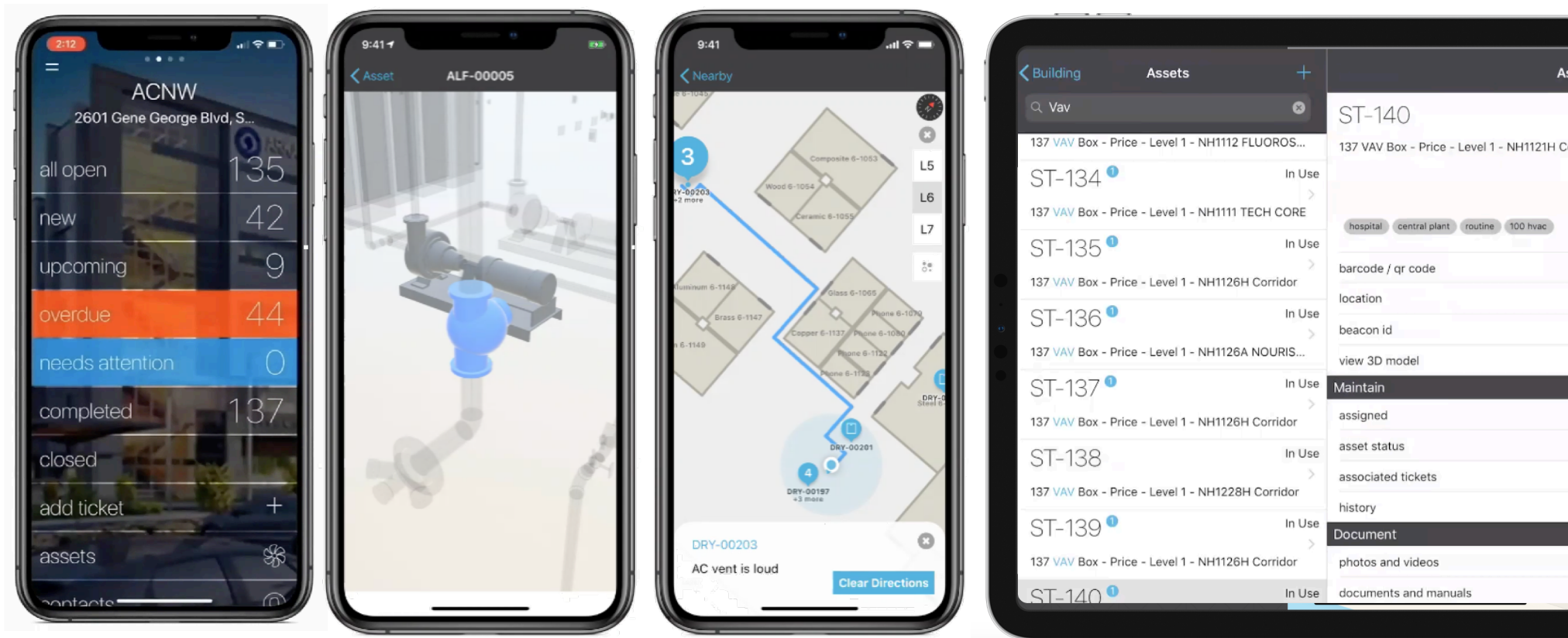
# Living As-Builts

## Mobile Access to Documentation



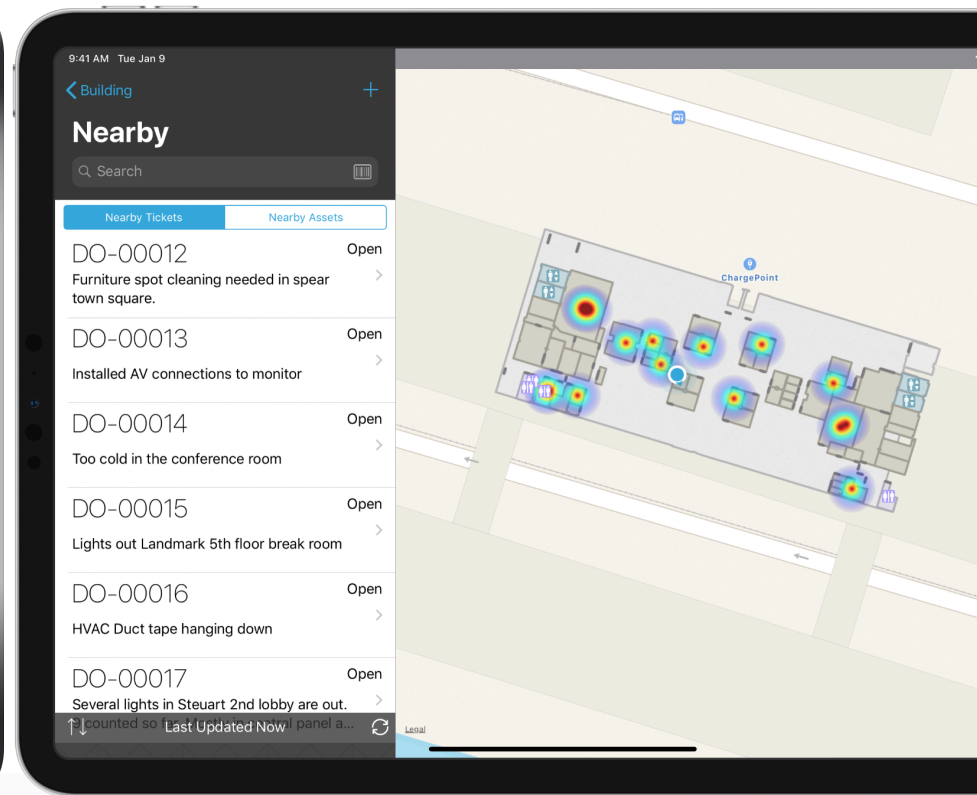
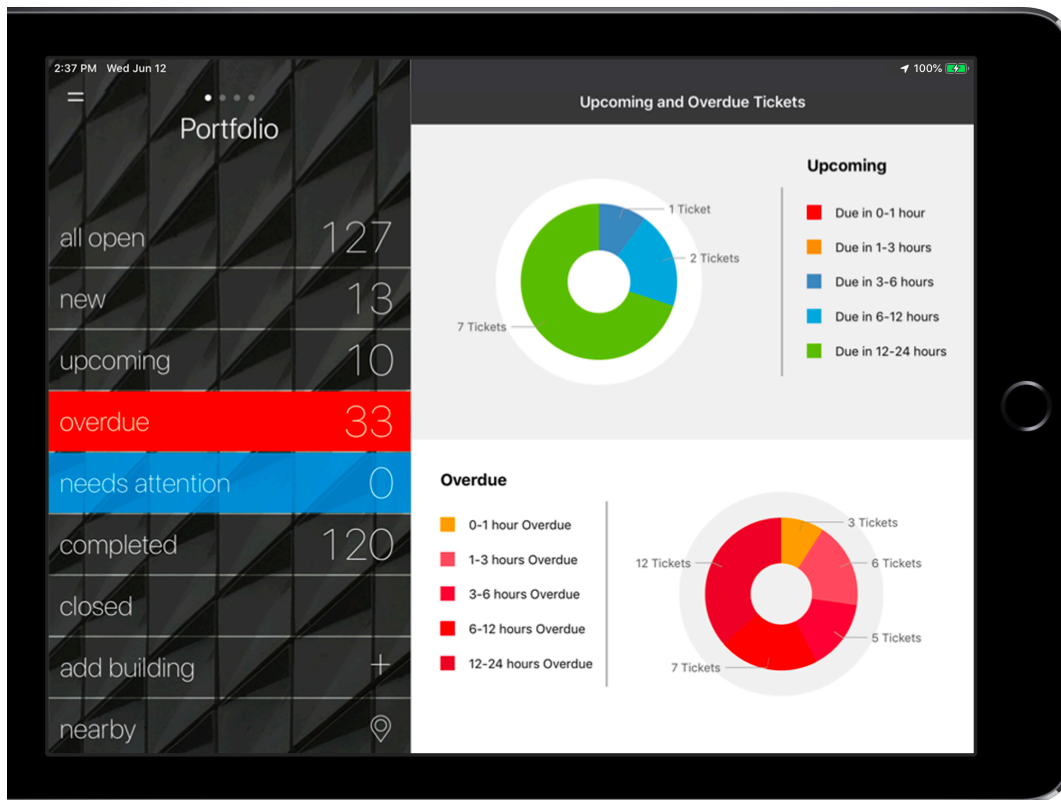
# Operations

## Computerized Maintenance Management System



# Operations

Unlock new insights for your Owners!



# Leveraging Technology

During Construction

Melody Cirillo

Director of Projects  
Caesars Entertainment Corporation







## About the speaker

### Melody Cirillo, Director of Projects

Melody Cirillo is the Director of Projects for Caesars Entertainment where she leads construction management for new construction and tenant improvement transformations. With over 20 years in the industry. Melody has taken part of projects from Mixed Use developments such as CityCenter in Las Vegas, new construction such as the Neiman Marcus in Fort Worth, Texas, design builds and Interior renovations. Most recently renovated Colosseum at Caesars Palace, and new build for ESPN at the Linq, scheduled to turnover 2020. Melody is also actively enjoys mentoring up and coming individuals in the industry.





Photo courtesy of Las Vegas Review



Photo courtesy of Caesars Entertainment

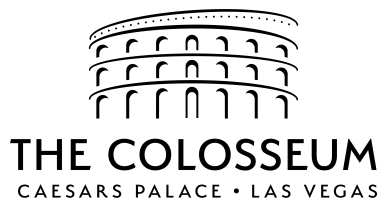
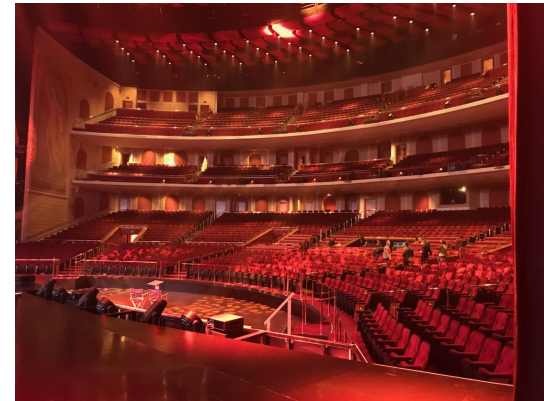


Photo courtesy of Las Vegas Review

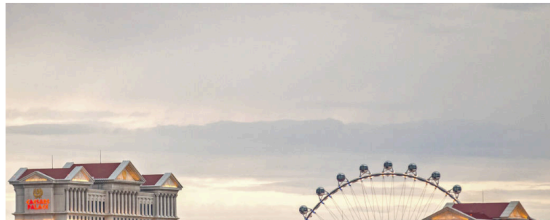






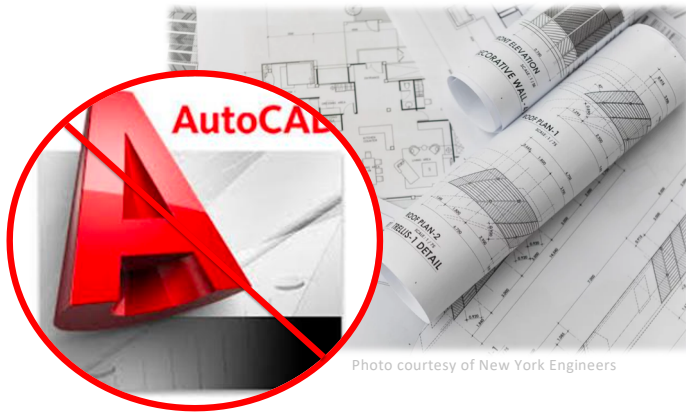
Home >> Business >> Casinos & Gaming

## ESPN studio coming to The Linq Hotel on Las Vegas Strip



AUTODESK UNIVERSITY

# Inheriting Poor Data in Existing Buildings



## Lack of Reliable Existing As-Builts

- Paper or Acetate Drawings
- Not in CAD
- Unreliable Information



## Undocumented Work

- Facilities projects not documented
- Engineering related questions
- Word of mouth changes

# Collecting Existing Building Conditions



## IF YOU FIND DOCUMENTATION

- Any documentation > no documentation
- Process to field verify is expensive!
  - Request to review drawings off-site
  - Field Verification
  - Laser Scanning
  - Convert to a digital file
  - Reconstruct in CAD
  - Markup and Repeat Process



## IF THERE ARE NO DOCUMENTS

- Time consuming and **expensive**
- Field measure everything!
  - Doors, windows, structural elements, MEP
- Create a new existing conditions model and/or drawings



# New Technology, New Opportunities

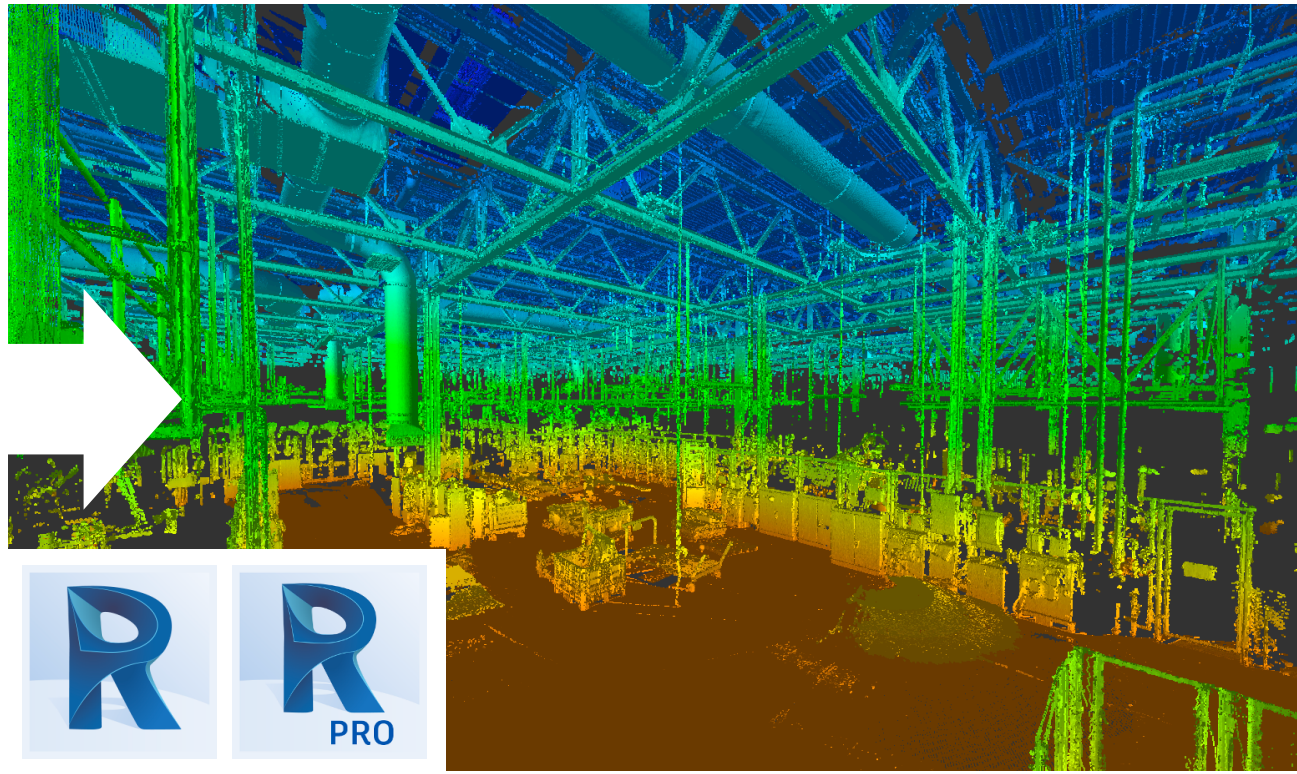


Photo credit: Doster Construction

# Newer Technology is coming faster

**1985:**  
Drafting Tables and  
Slide Bars

**1989:**  
AutoCAD

**1994:**  
Electronic Meetings

**1998:**  
Architectural  
Desktop Classes

**2003:**  
DocuSign

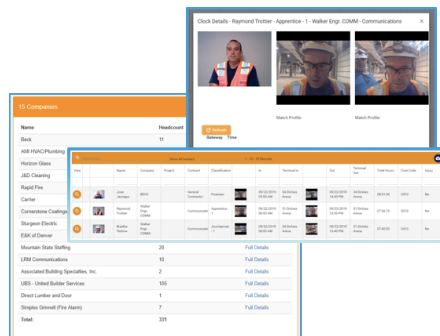
**2012:**  
Mobile Productivity  
(PlanGrid)

"What used to take weeks, now takes hours."

**2000:**  
3D Scanning

**2006:**  
Cloud Storage

**2017:**  
Real-Time Site Views  
(SiteTraxx)



# Project Turnover

Developing a Great Project Closeout

Sarah Weston

Sr. Project Manager  
Silver Ventures







## About the speaker

### Sarah Weston, Senior Project Manager

Sarah Weston is Senior Project Manager for Silver Ventures where she leads design and construction management of the redevelopment and transformation of the historic Pearl Brewery in San Antonio, Texas into an exemplary, mixed use neighborhood that is a catalyst for redevelopment of the surrounding area. 16 years of industry work has led Sarah to manage everything from design, construction and turnover of multi-million dollar mixed-use, multi-family and historic renovation projects to locating individual fountain lighting to finding just the right spot for port-a-potties on a job site. Sarah is also an avid shutterbug of project artwork that magically appears once a sheetrock canvas goes up.





# Factors at Odds with Great Project Turnover

## THE SPARKLE IS GONE

Project teams have worked on projects for years and enthusiasm fades. Team members often look ahead to their next project leading to poor close out documentation.

## THE PEOPLE ARE GONE

Subcontractors are long gone and general contractors typically reduce staff allocations to hit target margins so close out often suffers.

## THE MONEY IS GONE

Project budgets are nearly 100% spent and billing slows down at the end of the project leaving less leverage for owners to require thorough close out documentation from their contractors.



# A Case for Developing Great Project Close Out

Great project close out is **essential** to a **successful**, highly **functional**, **sustainable** built environment... but it's tough to achieve.



**BEFORE**



**AFTER**

# Facilities and Maintenance Dynamic



**WORKLOAD:** Facilities has over 6,000 work orders per year – we ask a lot of this team!

**RESOURCES:** Staffing resources are difficult to properly staff and maintain with **lots of employee turnover** historically

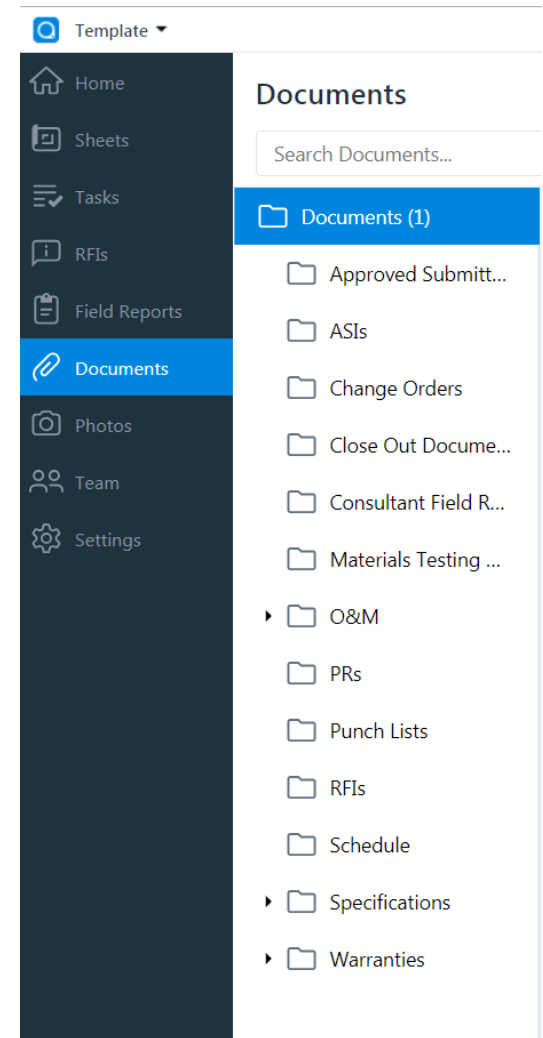
**TRAINING:** Training sometimes lacks in this phase of the building lifecycle

**INFORMAL PROCESSES:** Word of mouth is often used to share systems, components, and equipment locations.



# Close Out Documentation Strategy

- **OWNERS SHOULD DICTATE REQUIREMENTS**
  - Require all close out documentation is digitized
- **DETERMINE WHAT DATA IS MEANINGFUL FOR OPERATIONS**
  - What documentation should be on the cloud?
- **DEFINE STAKEHOLDER RESPONSIBILITIES EARLY**
  - Some tasks are better suited for different stakeholders
- **HANDOVER DOCUMENTATION DIGITALLY**
  - Provide facilities with 'Admin' access for full transparency





# Fireside Chat

with Melody Cirillo and Sarah Weston





A photograph of a construction site showing several workers in high-visibility yellow and orange vests and white hard hats. They are working on a large, flat surface covered with a grid of rusted steel reinforcement bars (rebar). Some workers are standing, while others are kneeling or bending over, likely preparing the rebar for a concrete pour. The background shows more construction materials and structures, including a large wall with circular openings.

Question:  
How important is it for Owners to dictate what  
technology is used on their projects?

Photo credit goes here





Question:  
What risk do Owners face with poor data  
turnover at the end of the project?

Photo credit goes here



A construction worker wearing a black hard hat with a 'Factory' logo, safety glasses, and a bright yellow-green safety hoodie is using a silver and black nail gun. He is also wearing yellow-green work gloves. He is working on a large, light-colored panel, possibly drywall or insulation, which has a red laser line projected across it. The background shows a construction site with concrete walls and windows.

**Question:**  
Where does 3D data and workflows fit into  
your operational strategy?

Photo credit goes here





Question:

Do we need to create a industry standard for data turnover in construction?

Photo credit goes here



A photograph of a construction site at dusk. In the foreground, a concrete structure is under construction, with orange safety netting and a black safety net hanging from it. A yellow crane is visible on the right. In the background, a river flows, and a city skyline with various skyscrapers is visible under a twilight sky. The text "Question: What are the benefits of early involvement for facilities operations teams?" is overlaid on the lower left portion of the image.

**Question:**  
What are the benefits of early involvement for  
facilities operations teams?

Photo credit goes here



An aerial photograph of a construction site. A large yellow crane with a lattice boom is positioned diagonally across the frame. The ground is covered with various construction materials, including stacks of lumber, metal beams, and bags of cement. A yellow and green striped tarp is visible on the right side. The scene is brightly lit, suggesting daytime.

Question:  
What successes has your organization observed  
with lifecycle data platforms and/or processes?

Photo credit goes here





Autodesk and the Autodesk logo are registered trademarks or trademarks of Autodesk, Inc., and/or its subsidiaries and/or affiliates in the USA and/or other countries. All other brand names, product names, or trademarks belong to their respective holders. Autodesk reserves the right to alter product and services offerings, and specifications and pricing at any time without notice, and is not responsible for typographical or graphical errors that may appear in this document.

© 2019 Autodesk. All rights reserved.

