

# Explore your plant with digital twin

**Christian Gartner**

Solution Architect | [christian.gartner@andritz.com](mailto:christian.gartner@andritz.com)

**Jan Liska**

Solution Architect | [jan.liska@autodesk.com](mailto:jan.liska@autodesk.com)

# Christian Gartner

Solution Architect Smart Service

Christian has been working at Andritz since 2010. He has more than 10 years experience in software development and managing software implementation projects. In his current role he is responsible for the architecture within Smart Service and work closely with the various project teams.



# Jan Liska

Solution Architect

Jan has been working with Autodesk since 2003, initially as software engineer in Inventor product development and then moved to Customer Success Organization. He's currently involved in number of customer projects which are utilizing Forge platform.



# Agenda

- ANDRITZ Group
- Metris – ANDRITZ Digital Solutions
- Metris Digital Plant Documentation
- Lessons Learned

# **ANDRITZ GROUP**

**INNOVATIVE TECHNOLOGIES  
FOR THE PLANET**

# THE ANDRITZ GROUP



ANDRITZ is a globally leading supplier of plants, equipment, systems, and services for the pulp and paper industry, the metalworking and steel industries, hydropower stations, pumps, solid/liquid separation in the municipal and industrial sectors as well as for animal feed and biomass pelleting

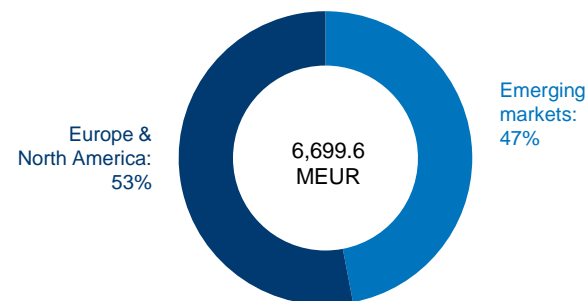
## Global presence

Headquarters in Graz, Austria; over 280 production sites and service/sales companies worldwide

### KEY FINANCIAL FIGURES:

	UNIT	H1 2021	2020
Order intake	MEUR	3,591.8	6,108.0
Order backlog (as of end of period)	MEUR	7,403.5	6,774.0
Revenue	MEUR	3,027.0	6,699.6
Net income (including non-controlling interests)	MEUR	134.8	203.7
Employees (as of end of period; without apprentices)	-	26,711	27,232

REVENUE BY REGION 2020 (%)



# A WORLD MARKET LEADER WITH FOUR BUSINESS AREAS



## ANDRITZ

### PULP & PAPER



48

% order intake\*

#### PRODUCT OFFERING

Equipment for production of all types of pulp, paper, tissue, and board; boilers for power generation; flue gas cleaning systems; recycling and shredding solutions; plants for the production of nonwovens and panelboard

\* Share of total Group order intake 2020

### HYDRO



22

% order intake\*

#### PRODUCT OFFERING

Electromechanical equipment for hydropower plants (turbines, generators); pumps; turbo generators

### METALS



19

% order intake\*

#### PRODUCT OFFERING

Presses/press lines for metal forming (Schuler); systems for production of stainless steel, carbon steel, and non-ferrous metal strip; industrial furnace plants

### SEPARATION



11

% order intake\*

#### PRODUCT OFFERING

Equipment for solid/liquid separation for municipalities and various industries; equipment for production of animal feed and biomass pellets



# **Metris**

**ANDRITZ Digital Solutions**

# BROAD PRODUCT OFFERINGS IN DIGITALIZATION



With the **technology brand Metris**, ANDRITZ offers a broad portfolio of intelligent, digital solutions and products.

Metris technologies are tailored to the customer needs and optimize industrial procedures and processes.

# METRIS SMART SERVICE

Metris Smart Service covers all ANDRITZ digital services for **customer interaction** based on **connected, intelligent software solutions** supporting various business processes.



Engineering-Construction-Service Platform



Metris Spare Parts Catalog



Metris Digital Plant Documentation



Metris Remote Assistance



Field Service Management



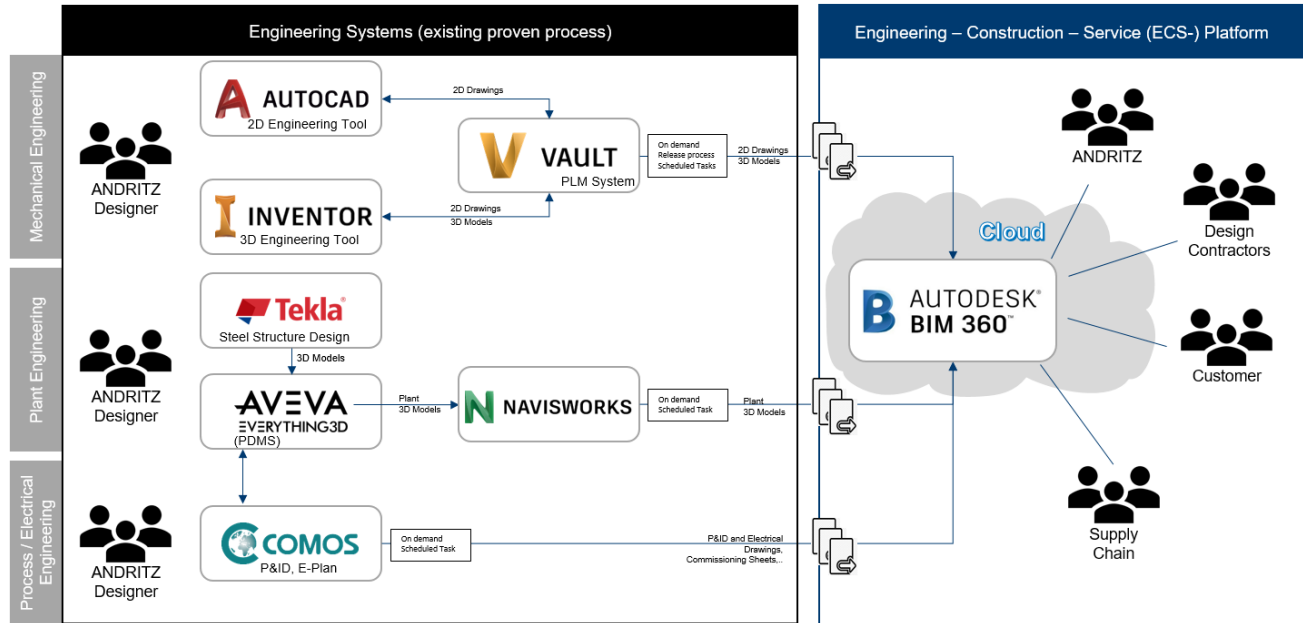
Metris Customer Care Portal



# Engineering-Construction-Service Platform

## Introduction

Providing with Autodesk BIM 360 a central tool to access and collaborate on the latest engineering data and documents along the value chain of a project. Furthermore, relevant site processes such as the design deviations process are handled with BIM 360.



# **Metris Digital Plant Documentation**

# Where we started

Problem faced by plant owners along their digitalization journey

## Handover

- Enormous quantities of largely paper based documents (~100 folders / 30 years).

## Challenges

- To Access, Navigate, Extract, and Maintain the As-Built status of the plant within one intuitive system.
- To Associate and Integrate all information within one intuitive system.

## Facts & Figures\*

- Industries spend up to 10% of revenue and 25% of their labor costs on document production and management tasks
- New users cannot find documents within 15 min
- 20% working time in document locating and general answering

\* Hsu, Liang H., Peiya Liu, and Tim Dawidowsky. "A multimedia authoring-in-the-large environment to support complex product documentation." Multimedia Document Systems in Perspectives. Springer, Boston, MA, 1999. 11-64.

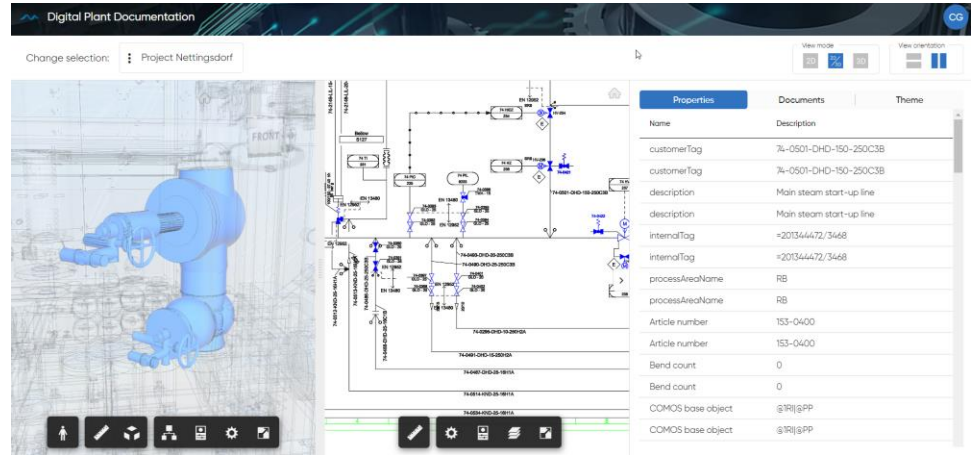
# Our solution

Metris Digital Plant Documentation

Provide a **digital version of a plant** with all relevant information **connected within one application**

## Main features

- Linking 3D and 2D engineering data
- Central access to engineering information (meta data)
- Color-coded 3D model
- Documentation linkage to DMS



## Usage scenarios

- As ANDRITZ branded **digital twin** for engineering documents
- As **final-customer documentation** instead of paper folders

digitalplant.andritz.com

I

# Digital Plant Twin

From Digital Plant Documentation to Digital Plant Twin

**Digital Plant Documentation** contains mainly static information.

Extending to a **Digital Plant Twin**, which offers an **integrated overview of the plant condition** while giving **access to domain-specific expertise** from connected systems and enables Operators to navigate to these systems for further analysis directly from Digital Plant.

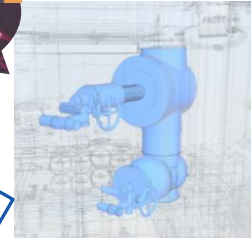
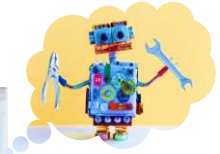
## Main features

- Integrate DCS data
- Link various (customer) systems (CMMS, Spare Parts Catalog, ...)
- Dashboard for overall plant condition

Plant Documentation



Link to other systems



Operation data



...

# Architecture

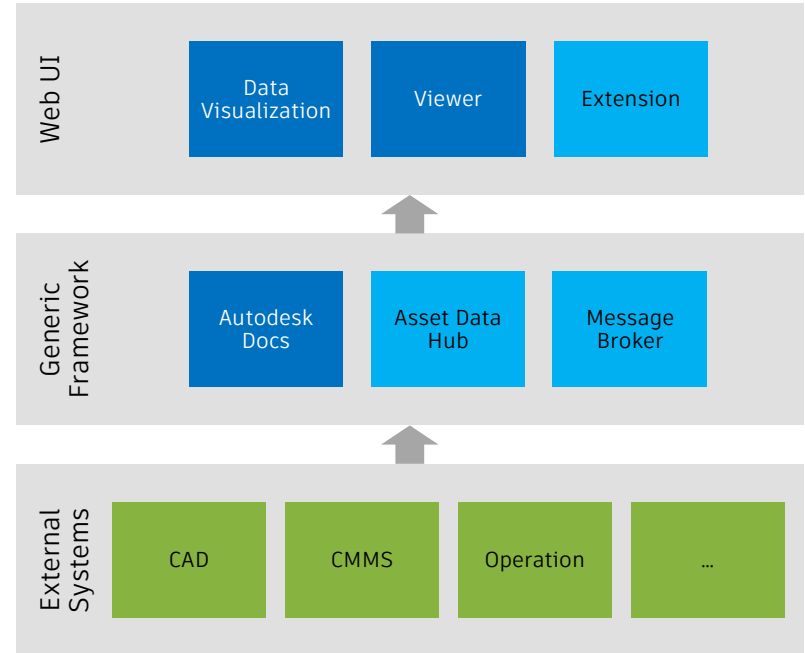
## Overview

### Web application

- Available anytime & anywhere
- Access to asset data via interactive 3D dashboard
- Integrate and navigate to domain specific solutions
- Cloud Infrastructure

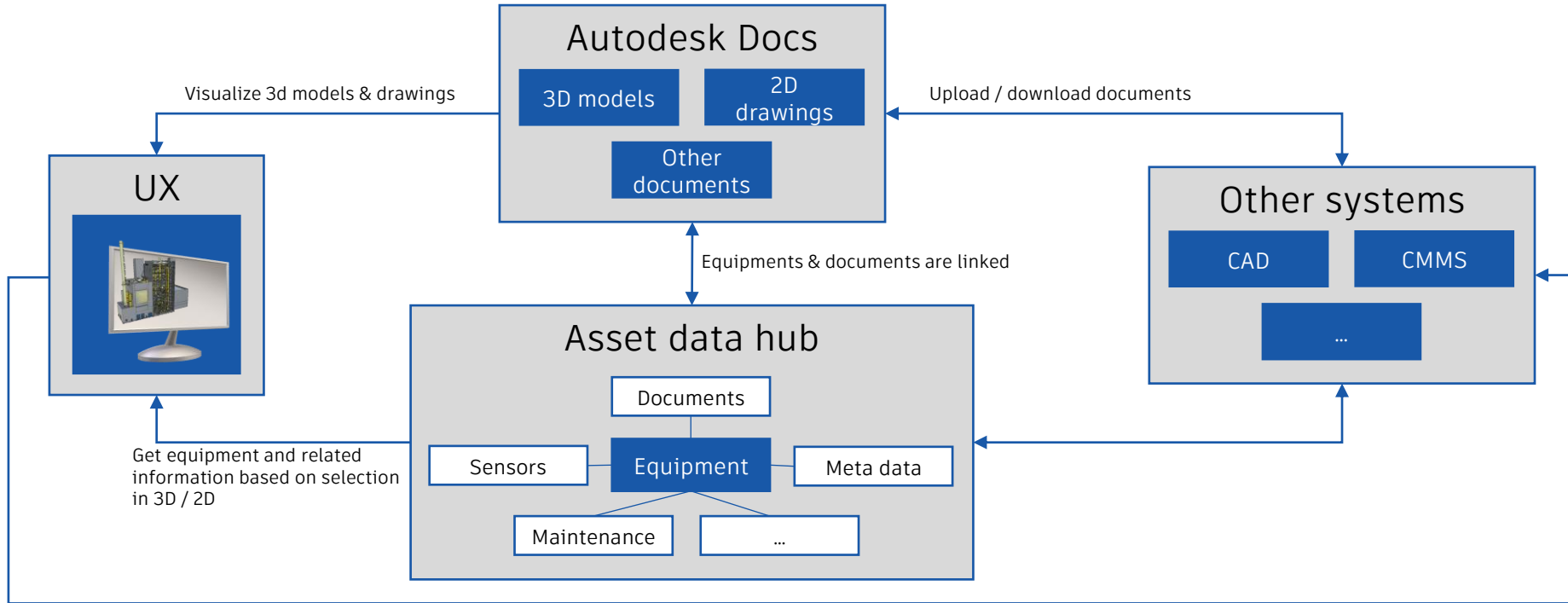
### Generic framework

- Domain independent
- Autodesk Docs as CDE
- Central data & access layer for asset information
- Message broker for event notifications



# Architecture

## System & information flow



Navigate to domain specific solutions based on selection in 3D / 2D





# **Lessons learned**

# Data quality

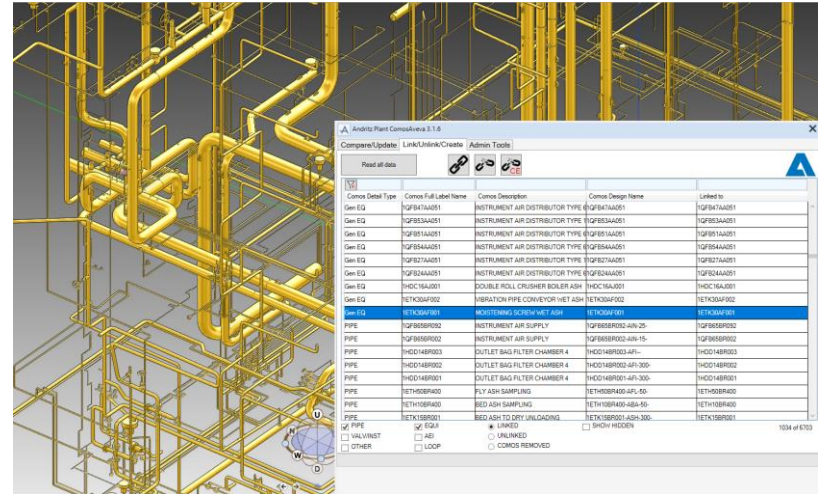
No added value without linked data

## Problem

- Data stored in different systems without linkage
- Post-processing of existing data is very time-consuming and costly

## Solution

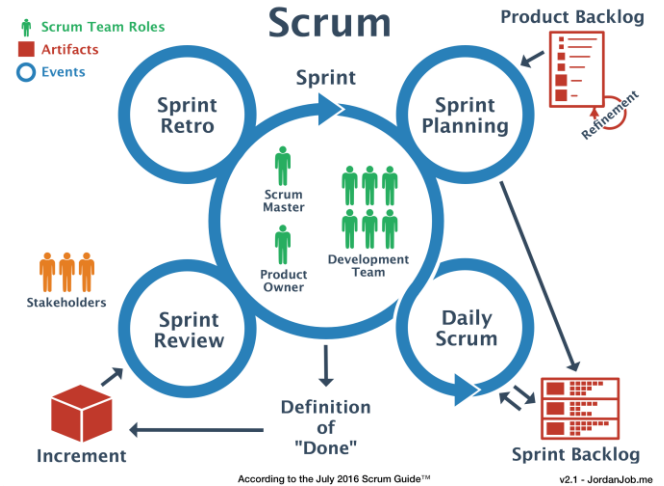
- Include in standard design process.
  - Adding meta data / asset linking
  - Link schematic drawings with 3D models



# Implementation approach

How was the solution build?

- Agile
- Incrementally implement functionality
- Listen to users
- Provide feedback to product development
- Avoid domain specific solution → Build a generic layer with standard interfaces to be used independent of domain specific systems and processes



# Benefits

- [Seamless access](#) to plant data – anytime & anywhere.
- [Prevent faults](#) and [shorten downtimes](#) - no need to search through several ring binders looking for circuit diagrams, parts lists and manuals.
- [Finding instead of searching](#) by identifying components directly in the 3d model.
- Direct and [central access](#) to all relevant asset information and documents at one place.
- Better and faster overview of plant condition provides [time savings](#) for several user groups.



Digital Plant Documentation

**ANDRITZ**  
ENGINEERED SUCCESS

Change selection: Project Nettingsdorf

View mode: 2D 3D  
View orientation: [Icons]



Starting a journey that will evolve over time  
and open the door to a world of solutions

SKN\_74FIQ\_2...  
Main steam

Detailed description: A 3D CAD model of an industrial plant. A blue cylindrical component is highlighted with a semi-transparent blue box. A tooltip above it identifies it as 'SKN\_74FIQ\_2... Main steam'. The background shows a complex network of pipes and structural elements in a light grey and yellow color scheme.

[Navigation icons: Home, Hand, Rotate, Move, Zoom, etc.]

The background of the slide is black with several large, dark grey, metallic-looking geometric shapes that resemble parts of a computer monitor or a stylized architectural structure. These shapes are positioned in the corners and along the sides, creating a sense of depth and modernity. The text is centered in a bold, white, sans-serif font.

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