# My Generation: **Advances in Utility Network Visualization** Tony DiMarco **Business Consultant Autodesk Global Services** AUTODESK. AUTODESK UNIVERSITY 2013

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## **UT-1951 Class Overview**

This class discusses the results of an Advanced Infrastructure Analysis Technology assessment recently conducted by Autodesk Consulting for a major electric and gas utility, with over 15 million customers. A key focus of the engagement was the evaluation of emerging mobile and visualization technologies of potential benefit to the clients gas transmission and distribution network operations for both the short term and long term replacement of current mobile solutions. In this class we will demonstrate a number of Autodesk products including InfraWorks, ReCap and PLM 360, and will highlight current advances in emerging technologies, including reality capture and augmented reality. We will discuss the business requirements identified, the current limitations and advantages of each solution, and the final short term and long term recommendations presented



# **Key Learning Objectives**

## After completing this class, attendees will be able to:

- Describe best practices for getting started with InfraWorks, ReCap and PLM 360
- Understand how InfraWorks, ReCap and PLM 360 might benefit the utility workflows
- Recognize the various limitations of current product solutions
- Understand the future direction of reality capture and augmented reality technology



# **Energy Utilities: An Industry in Transition**

- Field personnel make up a large portion of the typical utility workforce
- Connection with field workers is vital
- Retiring workforce (55-60) and planning for replacement is top utility management concern
- Mobile worker and mobile technology now top-of-mind in utilities
- Technology for the Next Generation utility field worker



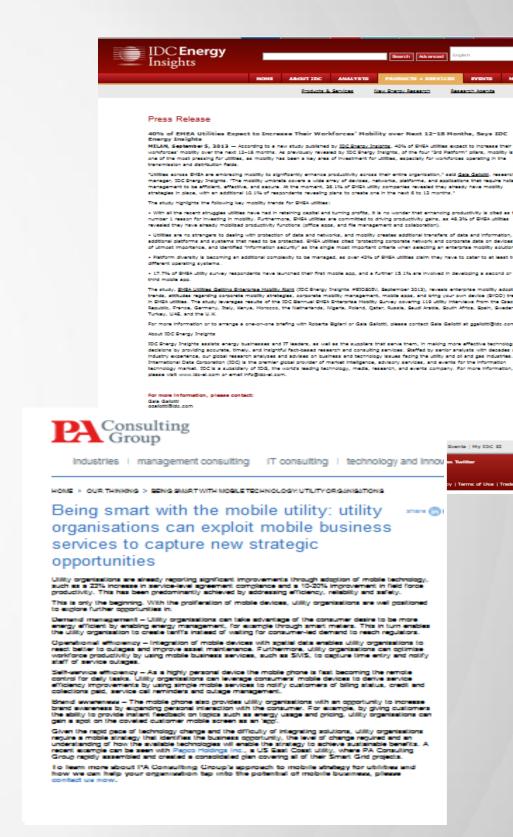
## **Utility Mobility Trends**

#### **IDC** Energy Insights

- 40% of EMEA utilities expect to increase their workforce mobility over next 12-18 months
  - Embracing mobility to significantly enhance productivity
  - 26% already have mobility strategies in place

#### **PA Consulting**

- Being smart with the mobile utility
  - Reporting 23% increase in service-level agreement compliance
  - 10-20% improvement in field force productivity
  - By addressing efficiency, reliability, safety





## **Business Value Benefits – Mobility**

- Both quantitative and qualitative benefits can be realized through the implementation of a mobile technologies
- Potential Quantitative Benefits
  - Labor productivity / knowledge transfer
  - Reduction in number of field visits
  - Reduction in redesign and rework
  - Business process improvement / standardization
- Potential Qualitative Benefits
  - Transform service delivery
  - Quality
  - Safety



# **Utility Vision**

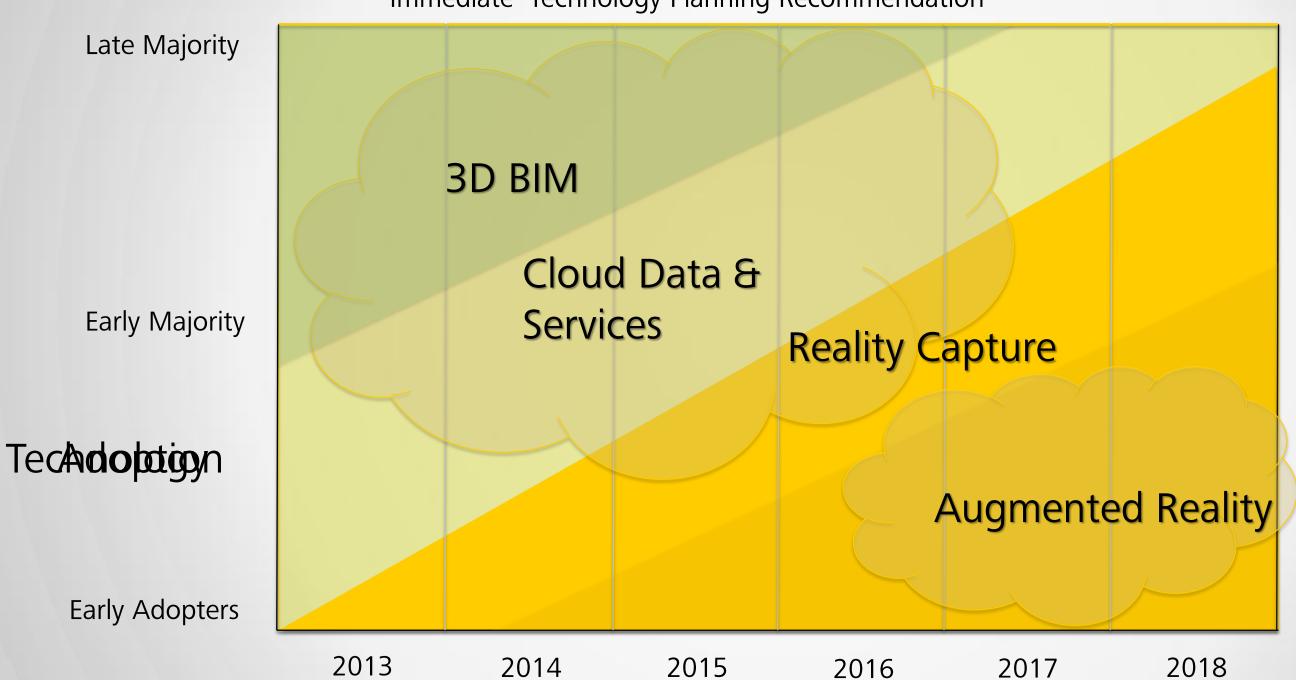
By 2020, leading utilities will have a complete, accurate, and dynamic 3D model of their infrastructure, including overhead and underground facilities, related equipment and parts, and mobile assets.





# **Technology Adoption Roadmap**

Immediate Technology Planning Recommendation



Longer Term Technology Prototype and Research Recommendation



Recommendation Timeframe	Issue	Applicable Tech Trend	Expected Benefit	ADSK Solution	Advantage
Short Term	Current Mobile App.	Cloud Services	Centralized	BIM360 or	COTS meets 70% + of required
(Immediate )	Replacement Planning		administration	PLM360 (TBD) products	functionality, lower support cost
	Android not a supported IT platform		Collaboration hub for resource balancing		Mgmt. dashboards
					Enable integration with dynamic
	Android security		Insulate from tablet OS changes		scheduling cloud-based services offered
	Not in control of entire				
	process inception to end		Secure managed IT		Potential for better USA North
			infrastructure		integration in future
	Field crew scheduling				
	Geographic boundaries				
Short Term	Need crew feedback loop	Reality Capture	Capture of "as-built"	Infraworks	Automated asset location data
(1-2 years)	to perfect map and asset		facilities in 3D using	/123D Catch	
	data		existing photos	Product (TBD)	R&D opportunity
Medium Term	Need crew feedback loop	(GPS advances)	Capture of "as-built"	BIM360	Perfect asset location data
(2-3 years)	to perfect map data		facility locations	product (TBD)	
Medium Term	Inaccurate Maps	Reality Capture	Accurate drive-by	Lidar fitment	Lower cost and rapid OH facility
(2-3 years)	//a a		capture of "as-built"	vehicles	locations and identification
	"Mapped for		OH facilities	DoCon	DOD appointuraitur
	Convenience" issues			ReCap product	R&D opportunity
Long Term	Provide rich contextual	Augmented	Access to back office	Infraworks	Advanced AR solution and focal point
(3-5 years)	information closer to	Reality (AR)	IT system asset	product	of Autodesk product development
	point of work		information to		
			improve decisions		R&D opportunity
	Poor map legibility				
			AR is GUI of future		



## Conclusions

- A number of advanced technologies are available to transform mobile technology tools for field personnel.
- Planners should consider the rapid pace of technological advancement to begin to plan 1-3 year timeline for production system deployments.
- The Cloud is well suited for rapid deployment and support of utility mobile solutions and is available today for immediate adoption.
- Reality Capture and Augmented Reality (AR) are the key technology trends that will transform mobile field worker solutions in asset intensive industries...will become the "user interface" for applications.

